

<b>General Admission Season Ticket Waiting List: Terms &amp; Conditions</b>
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**1. How the General Admission Season Ticket Waiting List works**

- 1.1 A £15 non-refundable deposit per seat is charged to join the General Admission Season Ticket Waiting List, redeemable against the cost of the General Admission Season Ticket upon purchase. Once you join the General Admission Season Ticket Waiting List, you will be allocated a waiting list reference number to indicate your place on the General Admission Season Ticket Waiting List.
- 1.2 By paying the £15 non-refundable deposit to The Arsenal Football Club PLC (the “Club”), you accept the terms and conditions set out herein.
- 1.3 In order to benefit fully from being on the General Admission Season Ticket Waiting List you must ensure that the Club has your up-to-date contact details.
- 1.4 Unfortunately joining the General Admission Season Ticket Waiting List does not give you any entitlement to match tickets. If you want access to match tickets before you become entitled to purchase a Season Ticket pursuant to paragraph 2.1 below, we advise that you separately purchase Red Membership.

**2. Purchase of a General Admission Season Ticket**

- 2.1 When you reach the relevant point on the General Admission Season Ticket Waiting List, you will be contacted and given the opportunity to purchase a Gold Membership Season Ticket.
- 2.2 Subject to paragraph 2.3 below, at part of the purchasing procedure, provided you have paid the £15 non-refundable deposit for the relevant Gold Membership Season Ticket(s), you or your nominated individual(s) will be allocated a Gold Membership Season Ticket. If you chose to nominate an individual other than yourself for the Gold Membership Season Ticket, you will provide the Club with all information requested by the Club relating to the nominated individual. Upon confirmation by the Club, the nominated individual will become subject to any Club terms and conditions applicable to the Gold Membership Season Ticket. For the avoidance of doubt, it is possible to have more than one Gold Membership Season Ticket registered to the same name.
- 2.3 Upon accepting a Gold Membership Season Ticket, the full payment (minus the £15 deposit) will become due and, upon payment, you and/or your nominated individual will become entitled to the full Gold Membership benefits.

**3. Removal from the General Admission Season Ticket Waiting List**

- 3.1 Should you decline to take up the Season Ticket when offered under paragraph 2.1 above, you may be removed from the General Admission Season Ticket Waiting List.
- 3.2 Should you breach:
  - (i) the terms of any other agreement that you may have with the Club; or
  - (ii) any Club terms and conditions applicable to you,or, if you are, or become, subject to any banning orders whereby you are prohibited from attending football matches, the Club may, at its sole discretion, remove you from the General Admission Season Ticket Waiting List. The Club will notify you of this decision in writing no later than 30 days after you have been removed from the General Admission Season Ticket Waiting List.
- 3.3 If you wish to be removed from the General Admission Season Ticket Waiting List at any point, please notify the Club by email to [boxoffice@arsenal.co.uk](mailto:boxoffice@arsenal.co.uk) or post to The Box Office, Arsenal Football Club, Highbury House, 75 Drayton Park, London N5 1BU.
- 3.4 If you are removed from the General Admission Season Ticket Waiting List under this paragraph 3, please be aware that your deposit is non-refundable and will not therefore be returned.

#### **4. Miscellaneous**

- 4.1 Without prejudice to the provisions of paragraph 4.3, the Club shall not be in breach of, or be deemed to be in breach of, any provision of these terms and conditions if it fails to perform any of its obligations under these terms and conditions by reason of any fact, matter or circumstance which is outside the reasonable control of the Club.
- 4.2 The Club shall not be liable to you, whether in contract, tort or otherwise, for any indirect, special or consequential loss or damage, or for any loss of profit or revenue, loss of use or enjoyment, loss of business or contracts, or loss of opportunity. The aggregate liability of the Club to you in connection with these terms and conditions, whether in contract or tort, including negligence, or in any other way, shall not exceed the aggregate amount of the deposit paid by you as at the relevant date.
- 4.3 Notwithstanding any other provision of these terms and conditions, the Club does not seek to exclude or limit its liability for death or personal injury caused by the negligence of any of its officers, employees or agents.
- 4.4 The Club reserves the right to cancel or vary the General Admission Season Ticket Waiting List process at any time and at its sole discretion.
- 4.5 These terms and conditions are governed by, and shall be construed in accordance with, English law. The parties agree that the Courts of England have exclusive jurisdiction to settle any dispute arising in connection with these terms and conditions and the parties submit to the exclusive jurisdiction of the English courts.