

## TERMS AND CONDITIONS FOR TRAVEL WITH THE CLUB

1. Unaccompanied minors under the age of 14 will not be able to travel with the Club. For domestic trips, where specifically permitted by the Club, children between the age of 14 and 17 will be able to travel with the Club unaccompanied, provided that their parent or legal guardian has given their prior written consent to the Club.
2. All Travel is non-transferable and non-refundable.
3. All timings are provisional and subject to change. However you will be advised as soon as possible of any major change. The Club cannot be held responsible or liable for any delays to your travel arrangements, or for your costs if an Away Match is delayed or rescheduled.
4. When travelling with the Club you must:
  - 4.1 carry your travel tickets at all time;
  - 4.2 have adequate insurance cover, which should cover you against unforeseen cancellation charges, medical costs incurred whilst away from home, personal liability claims, loss of money etc.;
  - 4.3 carry photographic ID and, if the travel is abroad, a valid passport (this will be checked at the point of boarding);
  - 4.4 not smoke (including the use of electronic cigarettes);
  - 4.5 not carry alcohol (please be aware that this amounts to an offence under the Sporting Events (Control of Alcohol) Act 1985);
  - 4.6 not carry any object capable of being construed or used as an offensive weapon; and
  - 4.7 conduct yourself in a manner befitting a representative of the Club and not do anything or procure that anything be done which might bring the name or reputation of the Club into disrepute.
5. Whilst we try to ensure that pricing and other information on our website is correct at all times, errors may occasionally occur. If we discover an error in the price or other information relating to the Travel you have booked, we will inform you as soon as possible, and give you the option of reconfirming your Travel at the correct price/specification or cancelling it. If we are unable to contact you, we will unfortunately have to treat the Travel as cancelled. If the Travel is cancelled, we will of course provide you with a full refund (including booking fees).
6. The Club hereby excludes any liability for loss, injury or damage to persons/property suffered during the Travel except in respect of death or personal injury resulting from any negligence of the Club or for the Club's fraud or any other liability of the Club which cannot be excluded under applicable law.
7. All Travel involving a flight will be run by Arsenal Travel, which is brought to you by the Club's preferred travel partner from time to time. Such travel partner will be responsible for all such Travel.
8. In these Terms and Conditions, "**Away Match**" shall mean a match played by the Club's first team at a ground other than the Emirates Stadium, "**Club**" shall mean The Arsenal Football Club PLC, and "**Travel**" means any travel to away games booked with or through the Club.