



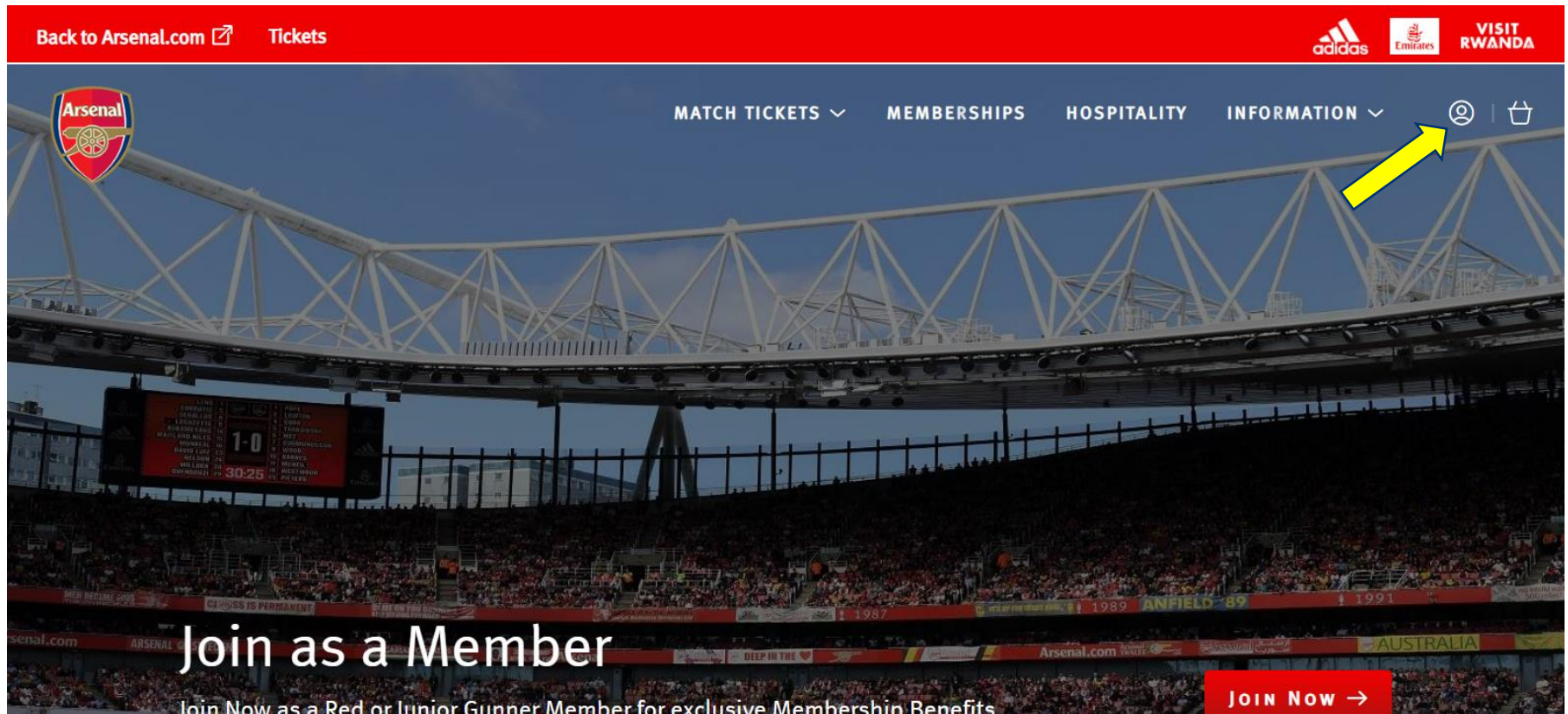
GENERAL ADMISSION RENEWALS

UPDATE/VIEW STORED CAD DETAILS


HOW TO GUIDE

UPDATE/VIEW STORED CARD DETAILS

Step 1: To access your Online Box Office account, visit www.eticketing.co.uk/arsenal and **Log In** to your account using the head and shoulders button in the top right-hand side of the screen. 





The screenshot shows the Arsenal website interface. At the top, there is a red navigation bar with the Arsenal logo on the left, and links for "Back to Arsenal.com" and "Tickets" on the right. Further right are logos for Adidas, Emirates, and "VISIT RWANDA". Below this is a main navigation menu with "MATCH TICKETS", "MEMBERSHIPS", "HOSPITALITY", and "INFORMATION" (all with dropdown arrows). To the right of the menu are two icons: a person's head and shoulders (highlighted by a yellow arrow) and a shopping cart icon. The background of the page is a photograph of the interior of the Emirates Stadium, showing the seating and the pitch. At the bottom, there is a large white text overlay that says "Join as a Member" and a red button that says "JOIN NOW →".

Back to Arsenal.com  Tickets

adidas Emirates VISIT RWANDA

Arsenal

MATCH TICKETS ▾ MEMBERSHIPS HOSPITALITY INFORMATION ▾  

1-0
30:25

Join as a Member

Join Now as a Red or Junior Gunner Member for exclusive Membership Benefits

JOIN NOW →

UPDATE/VIEW STORED CARD DETAILS

Step 2:

When you are logged into your account, you should then go to the **'Account Menu'** section.

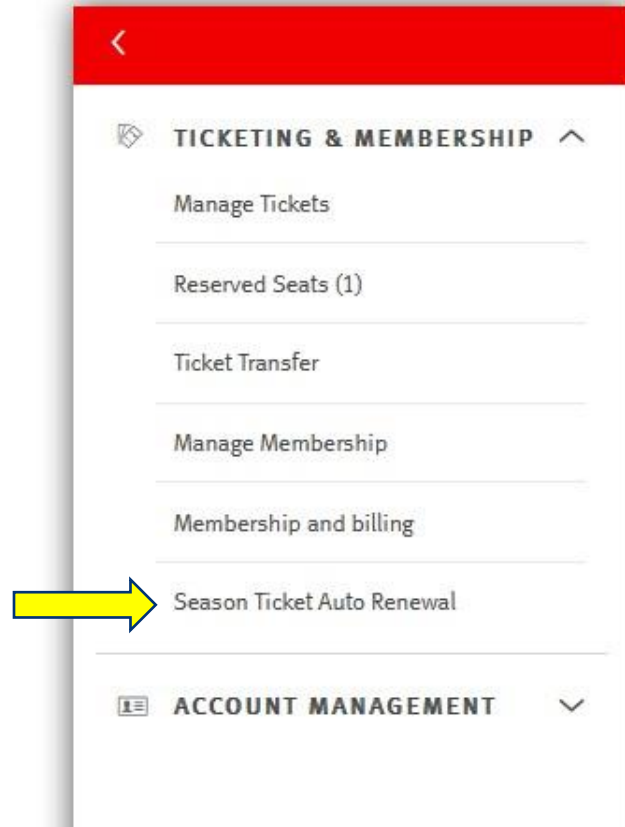
The screenshot displays the Arsenal website's account menu. The main content area features a large 'TICKETS NOW ON SALE 22/23 SEASON' banner. Below this, the 'UPCOMING MATCHES' section lists several events: Arsenal v Wolverhampton Wanderers (May 28), Silver Ballot - Arsenal v Brighton (Emirates Stadium Ballot), Red Ballot - Arsenal v Brighton (Emirates Stadium Ballot), and Add Ballot Test Game 2 (Tue 01). A yellow arrow points to the 'ACCOUNT MENU' button in the bottom right corner of the page. The account menu itself is located in the top right corner and includes the user's name 'HELLO REMI', a balance of '1 RED', and options for 'AWAY POINTS' and 'BALANCE'. It also displays 'YOUR NEXT GAME' as 'Silver' on 'Wed 31 May 2023, 15:00' at 'Emirates Stadium'. Under '2 NOTIFICATIONS', there is a 'Reserved Tickets' notification for '1 ticket' and a 'You have season renewal(s) for Emirates Stadium 2023-2024' notification with a 'Renew now' link. At the bottom of the account menu, there is a 'Sign Out' link.

Match	Date	Time	Venue
May 28	Sun	16:30	Emirates Stadium
Silver Ballot - Arsenal v Brighton			Emirates Stadium Ballot
Red Ballot - Arsenal v Brighton			Emirates Stadium Ballot
Add Ballot Test Game 2	Tue 01	14:00	Emirates Stadium

UPDATE/VIEW STORED CARD DETAILS

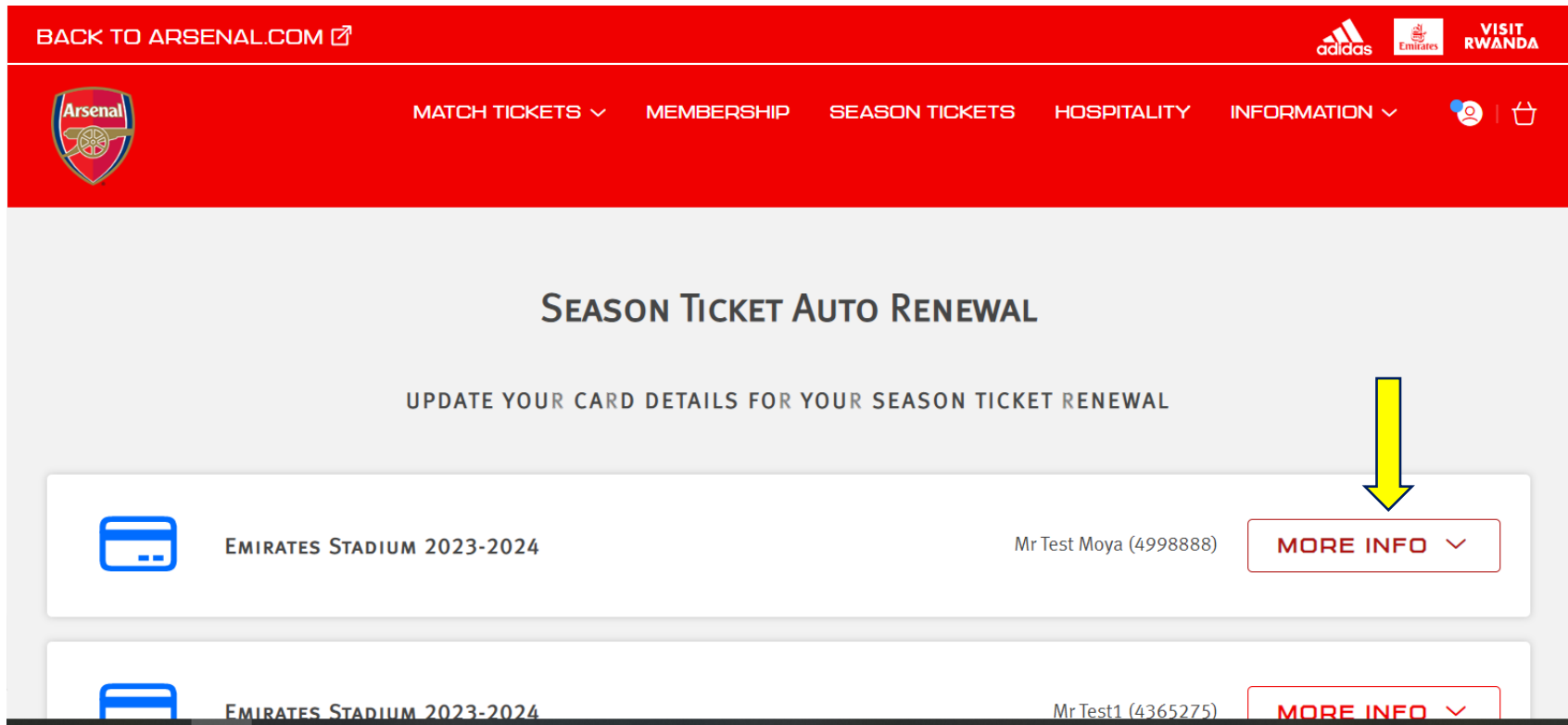
Step 3:

Then click on the **'Season Ticket Auto Renewal'** section under Ticketing & Membership dropdown.



UPDATE/VIEW STORED CARD DETAILS



Step 4: From here, you will be able to see that a card has been securely stored on your account. To be able to view or edit these stored card details, please click on the **'More Info'** button.



BACK TO ARSENAL.COM [↗](#)



adidas Emirates VISIT RWANDA

Arsenal

MATCH TICKETS ▾ MEMBERSHIP SEASON TICKETS HOSPITALITY INFORMATION ▾  

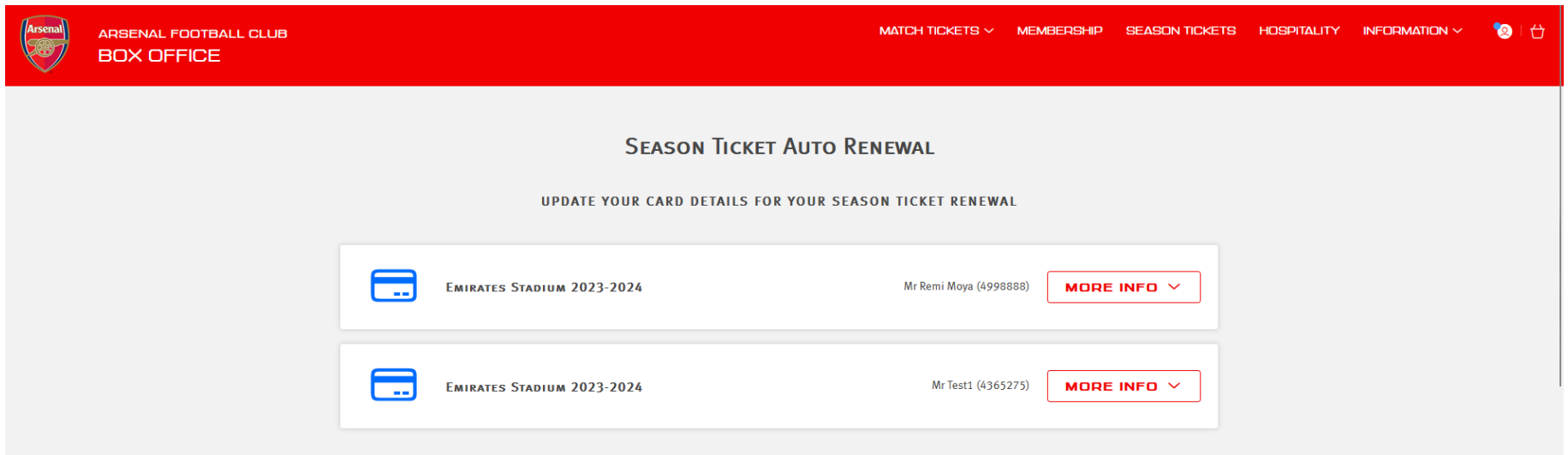
SEASON TICKET AUTO RENEWAL

UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL



	EMIRATES STADIUM 2023-2024	Mr Test Moya (4998888)	MORE INFO ▾
	EMIRATES STADIUM 2023-2024	Mr Test1 (4365275)	MORE INFO ▾

UPDATE/VIEW STORED CARD DETAILS

Step 4 (cont.): If you are due to pay for more than one seat, you will be able to see the different memberships and cards stored against these.



The screenshot shows the Arsenal Football Club Box Office website. The header is red with the Arsenal logo and navigation links: MATCH TICKETS, MEMBERSHIP, SEASON TICKETS, HOSPITALITY, INFORMATION, and a user profile icon. The main content area is titled "SEASON TICKET AUTO RENEWAL" and "UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL". It displays two rows of card details for "EMIRATES STADIUM 2023-2024". Each row includes a card icon, the membership name, the cardholder's name and phone number, and a "MORE INFO" button with a dropdown arrow.


Card Icon	Membership Name	Cardholder Name & Phone	Action
	EMIRATES STADIUM 2023-2024	Mr Remi Moya (4998888)	MORE INFO ▾
	EMIRATES STADIUM 2023-2024	Mr Test1 (4365275)	MORE INFO ▾

UPDATE/VIEW STORED CARD DETAILS

Step 5: Once you have clicked on the **'More Info'** button, you will then be able to view the breakdown of your season ticket(s), along with the stored card details.

SEASON TICKET AUTO RENEWAL

UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL

 **EMIRATES STADIUM 2023-2024** Mr Remi Moya (4998888) [MORE INFO ^](#)

Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

Renewal Price:	£1,063.50
Account Credit:	- £0.00
Your Renewal Price:	£1,063.50

Your season ticket will be auto renewed via Card

Card Number: xxxx xxxx xxxx 7736
Expires: 03/25
[Amend Card Details](#)


[CANCEL MY SEASON TICKET](#)

VIEW STORED CARD DETAILS

Step 6: In the bottom left-hand corner, you will be able to see the **last four digits and expiry date** of the card stored on your account that is due to be charged in the auto renewal window (w/c 12th June).

SEASON TICKET AUTO RENEWAL

UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL

EMIRATES STADIUM 2023-2024

Mr Remi Moya (4998888) [MORE INFO ^](#)

Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

Renewal Price: **£1,063.50**


Account Credit: **- £0.00**

Your Renewal Price: **£1,063.50**

Your season ticket will be auto renewed via Card

Card Number: xxxx xxxx xxxx 7736
Expires: 03/25

[Amend Card Details](#)



[CANCEL MY SEASON TICKET](#)

UPDATE STORED CARD DETAILS

Step 7: After reviewing your stored card details, if you wish to update these, you can click on the **'Amend Card Details'** button.

SEASON TICKET AUTO RENEWAL

UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL

 EMIRATES STADIUM 2023-2024 Mr Remi Moya (4998888) [MORE INFO ^](#)


Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

Renewal Price: £1,063.50
Account Credit: - £0.00
Your Renewal Price: £1,063.50

Your season ticket will be auto renewed via Card

[CANCEL MY SEASON TICKET](#)


Card Number: xxxx xxxx xxxx 7736
Expires: 03/25


[Amend Card Details](#) 

UPDATE STORED CARD DETAILS

Step 8: From here, you will have all the necessary fields to be able to **update the stored card details** on account.

Before you can save these details, you must **agree to the T&Cs** and check this toggle.

BACK TO ARSENAL.COM 

adidas  VISIT RWANDA

Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

Renewal Price: £1,063.50
Account Credit: - £0.00
Your Renewal Price: £1,063.50

Card Number: xxxx xxxx xxxx 5552
Expires: 07/26

[Amend Card Details](#)

Card Type
MasterCard

End Date*
MM YYYY

Card Number*
Name of Card Holder*
Security Number (CVV2)*

Start Date (if applicable)
MM YYYY

I agree to the [terms and conditions](#)


[More info](#)

[CANCEL](#) [CONFIRM NEW DETAILS](#)

UPDATE STORED CARD DETAILS

Step 9: Finally, you will then be able to click on the **'Confirm New Details'** button to update your card details.

Note: if you get to this stage and no longer wish to update your details, you can click on the 'Cancel' button instead.

BACK TO ARSENAL.COM 

adidas Arsenal VISIT RWANDA

Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

Renewal Price: **£1,063.50**
Account Credit: - £0.00
Your Renewal Price: **£1,063.50**

Card Number: xxxx xxxx xxxx 5552
Expires: 07/26

[Amend Card Details](#)

Card Type
MasterCard

End Date*
MM YYYY

Card Number* Security Number (CVV2)*

Name of Card Holder* [More info](#)

Start Date (if applicable)
MM YYYY

I agree to the [terms and conditions](#)

CANCEL **CONFIRM NEW DETAILS** 