Ticket Exchange – Seat Posting

Step 1: To access Ticket Exchange, visit www.eticketing.co.uk/arsenal and click the Log In button in the top right-hand side of the screen.

Step 2: Then, click on the head and shoulders icon in the top right-hand corner before clicking ‘Manage Tickets’.

Step 3: The games which can be posted for sale via the Ticket Exchange platform will appear and you will need to select the game you’d like to post your ticket for.

Step 4: Ensure the box is ticked next to the desired seat to post for sale and click on ‘Sell On Ticket Exchange’ under ‘Ticket Actions’.

Step 5: Click ‘Proceed To Payment’ on the following page.

Step 6: Review the seats being posted for re-sale before accepting T&Cs and clicking on ‘Complete Purchase’.

Step 7: You will then see a confirmation screen confirming the Ticket Exchange posting.

Note:

- Supporters are charged a 10% admin fee for posting tickets and the funds for selling your ticket

- The funds for selling your ticket will be added to your online account and can be withdrawn in a cashback window throughout the season. The dates of these cashback windows can be found here: https://www.arsenal.com/ticketexchange
Ticket Exchange – Purchasing

Step 1: To access Ticket Exchange, visit www.eticketing.co.uk/arsenal and click the Log In button in the top right-hand side of the screen.

Step 2: Then, click on Match Tickets at the top of the page.

Step 3: Click on ‘All Matches’.

Step 4: Select the relevant fixture and click ‘Find Tickets’.

Step 5: To view available seats via the Ticket Exchange, you will need to toggle on ‘Include Tickets Posted on Ticket Exchange’ from the left-hand side menu.

Step 6: Any block with availability will be highlighted in blue and any block without availability will be greyed out. Click on the required block to view specific available seats.

Available seats will be highlighted, whilst again, unavailable seats will be greyed out.

Platinum Season Ticket holders will be able to select up to 2 additional tickets to purchase on their season ticket via the Ticket Exchange.

Step 7: Select the desired seats individually and click ‘Add’ to add these to your basket.

Once the tickets are in the basket, they will automatically be assigned to the membership number of the account logged in under.

Step 8: Should they wish to be reassigned to another Season Ticket holder, simple click re-assign, where the My Network list will pop up to select from.

Step 9: When assigned correctly, click on ‘Proceed To Checkout’.

Step 10: Select the card type to pay on and enter the card details, followed by review order, in order to complete the purchase.

Once purchased, the tickets will be emailed as Print at Home / Ticketfast PDF tickets to the registered email address on the account logged in.