



SPECTATOR INFORMATION FOR VISITING WEMBLEY STADIUM

MATCH	The FA Community Shield 2017 – Arsenal v Chelsea	
DATE	Sunday 6 th August 2017	
VENUE ADDRESS	Wembley Stadium connected by EE Wembley London HA9 0WS	
KEY TIMINGS	Ticket office opens Hospitality Doors Open Stadium Doors open Team Warm Ups Pre match entertainment Kick off Scheduled match finish	10am – collections only 11am 12pm 1.10pm – 1.40pm 1.40pm 2pm 3.45pm* *subject to penalties
TICKETING	<p>Chelsea supporters will be based in the West end of the stadium with access via the following turnstiles:</p> <p>Level 1 – H / J / K / N Level 5 – K / L / P</p> <p>Arsenal supporters will be based in the East end of the stadium with access via the following turnstiles:</p> <p>Level 1 - B / C / F / G Level 5 - A / D / E</p> <p>There are no ticket sales on match day.</p> <p>Turnstiles will open for entry from 12pm.</p>	
SAFETY AND SECURITY	<p>The safety of fans is of paramount importance and we have robust security measures in place at Wembley Stadium connected by EE. In collaboration with the Metropolitan Police and the local authorities there will be an enhanced security operation for all upcoming events.</p> <p>Fans can be assured that all appropriate security measures are in place for the upcoming matches, which includes thorough searches upon entrance to Wembley Stadium, We strongly advise that all supporters arrive at the stadium no later than 1 hour prior kick-off to be inside for the start of the match and we encourage spectators to not bring any bags or unnecessary items with them.</p> <p>Please note there will be enhanced security searches in place for this match and all supporters need to be aware of:</p>	



- Supporters are encouraged to arrive at Wembley Stadium early to avoid delays in entry due to enhanced searching
- Do not bring large bags / rucksacks. All bags will be searched regardless of size
- Be aware of prohibited items. A full list of prohibited items can be found here [Wembley Stadium - Ground Regulations](#).
- Musical instruments can be permitted entry to the stadium as long as they are approved by The FA and Wembley in advance of match day meeting guidelines
- Any supporters wishing to bring instruments to the match must first notify their club who in turn submit a request to The FA. All non-official instruments will be refused entry. Please note no musical instruments will be permitted on level 5 of Wembley Stadium or hospitality boxes
- Food and drink – Supporters are advised not to bring food and drink to the stadium as there will be sufficient provision inside for purchase
- Please note persistent standing is not permitted within the stadium bowl during the match. Wembley Stadium would kindly ask all supporters to abide by this rule and respond to the safety instructions from the stewarding team so that all guests can have an enjoyable experience.

We thank all supporters for their cooperation and understanding.

ALCOHOL

No alcohol will be permitted entry if brought to the stadium. Full concessions will be available inside the stadium including alcohol to be purchased with the following management plan in place:

- No alcohol to be taken inside the bowl
- 4 x drinks per person at time of service
- All drinks will be decanted into plastic cups at service points
- Challenge 25 will be in force
- All soft drinks brought to the stadium will need to be decanted at turnstiles into plastic cups

There will be 2 x external fan zones for both sets of supporters:

Arsenal Fan Zone – Arena Square

Chelsea Fan Zone – Events Pad

See map below.

In addition the following public houses have been allocated:



FLAGS

Chelsea supporters

The Green Man / Blue Room / The Arch / Station 31 / JJ Moons / Thirty Eddie's / Flannery's / Fusilier / Masti / The Corner House (Mannions) / Copper Jugg / The Liquor Station (Old Bear)

Arsenal supporters

The Torch / Crock of Gold / Watkins Folly / Blue Check Café / The Parish / First Class Sports Bar / The Wembley Tavern / Flyers Last Stand

Supporters may bring a flag into the ground **WITHOUT** permission from Wembley Stadium if:

- The flag is smaller than 250cm in size at the widest or longest point.
- It does not have an attached flag pole
- In the case of an attached flag pole, it is made from wood and plastic only and is no longer than 1 metre in length and 1cm in diameter.
- There is no advertising or commercial message on the flag
- It does not contain any abusive or defamatory message

****Please note that flag poles made of metal are not permitted inside the stadium, no matter what size or length the flag / pole is.**

If a supporter arrives at Wembley Stadium and their flag does not come under the above points, and they have not gained permission from Wembley Stadium, the flag may be confiscated at the turnstiles and refused entry.

Supporters will **NEED** permission from Wembley Stadium if any of the following applies:

- Flag is larger than 250cm in size at the widest or longest point
- The supporter wishes to have a static flag connected to seating (this is not possible for sold out games)

Supporters wish to have a moving flag / banner over supporters' heads, pre match (see below guidelines)

- Flag has a pole connected that is over 1 metre in length and 1cm in diameter.

Upon seeking permission, you must supply the following:

- Submit an official request via help.wembleystadium.com/support/home
- A photo showing the whole of the flag
- A photo showing any flag pole connected



- The actual size of the flag
- A valid, in date fire certificate, in English with the appropriate stamps of authority (*this is preferable but not mandatory*)

If you arrive at Wembley Stadium and your flag differs in any way from the photographed or described flag, your flag may be confiscated at the turnstiles and refused entry into the Stadium.

Wembley Stadium reserves the right to remove any flags if they are deemed to be causing an issue during the match.

GUEST SERVICES

Connectors

Connectors are the dedicated team to ensure all guests to Wembley Stadium have a positive and memorable experience. They will be conveniently located throughout the venue and at Wembley Park station wearing bright yellow. This team are in place to provide support and knowledge to enhance the experience of all guests and ensure they can locate their seat, gate or transport hub. If you seek advice or assistance on event day, please locate a Connector.

Accessible shuttle

There will be an accessible shuttle operating between Wembley Park Tube Station and Wembley Stadium that can be utilised by any high needs guests. Wheelchair users, families with young children or anyone with difficulty walking long distances are encouraged to utilise this service.

The shuttle will be operational between 10.30am and 5.15pm.

Young Person Wristbands

As a safeguarding service, Wembley Stadium provides 'Young Visitor Wristbands' to assist in the event of a lost child. To collect a young visitor wristband please visit your nearest information point.

Re-Entry

Should spectators leave the Stadium, they will **not** be allowed to re-enter, unless under exceptional circumstances such as on medical grounds. Please seek the support of a safety steward if this situation arises.



TRAVEL

Please note Wembley Stadium is a public transport destination and is well catered for with public services, which is the recommended mode of transport to and from the stadium. Below is a list of transport options for supporters:

TRAIN AND TUBE

London Underground

1. Wembley Park Tube – 5 mins walk from stadium
(Metropolitan Line direct to Baker Street / Jubilee Line direct to Baker Street and Bond Street)
2. Wembley Central Tube – 15 mins walk from stadium
(Bakerloo Line direct to Marylebone, Baker Street and Oxford Circus)

London Overground

1. Wembley Stadium Station – 5 mins walk from stadium
(Chiltern Railways direct to London Marylebone)

COACH

National Express is the Official Coach Supplier for Wembley Stadium connected by EE and provides dedicated links for visitors to the stadium. Book your coach tickets for match day from over 55 locations across the UK by visiting [National Express](#) or by calling 08717 81 81 81.

CAR

For supporters wishing to drive please note there will be very limited spaces available at the stadium. Therefore we would strongly advise the use of public transport. If parking is required please book well in advance via [Wembley Official Parking](#) to guarantee your parking space.

Blue badge parking is available to purchase via [Wembley Official Parking](#).

Please note that local road closures will be in place around the stadium on match day approximately 4 hours prior to kick off so plan travel accordingly.

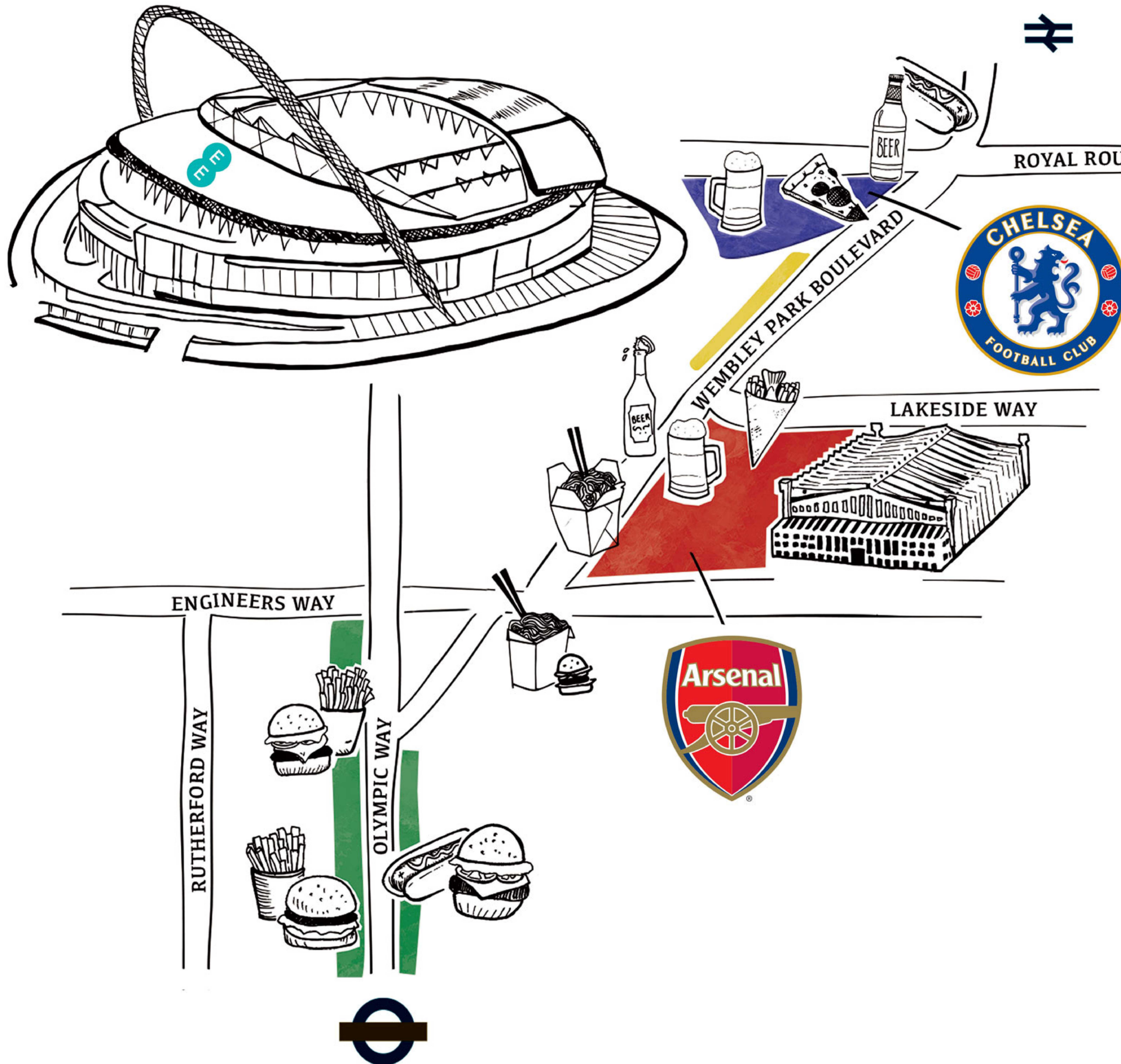
BUS

Local buses to the Stadium include 18, 83, 92 and 224.

Please note that London buses no longer accept cash, therefore any supporters travelling by bus will need to pay for the fare using an Oyster card or contact less payment card. A single adult fare is £1.45.

For London tube, road, bus and other services please visit www.tfl.gov.uk. Find train times and fares at <http://www.nationalrail.co.uk/> or call 0871 200 4950.



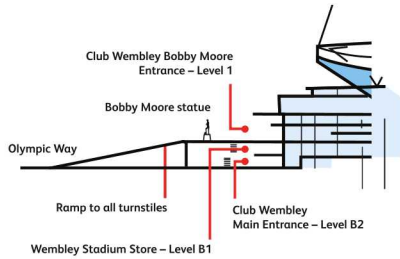


Welcome to our
WORLD

- CHELSEA
OFFICIAL FAN SPACE, BARS
STREET FOOD - WEST SEATS
- ARSENAL
OFFICIAL FAN SPACE, BARS
STREET FOOD - EAST SEATS
- STREET FOOD
- GRAB AND GO FOOD

Level B1/B2

SECTION VIEW OF CLUB WEMBLEY MAIN AND NORTH ENTRANCES



Directions

Club Wembley members should make their way to any of the Club Wembley entrances situated on the North, East and West of the Stadium.

From Wembley Park Station

As you approach the Stadium along Olympic Way, you will reach the pedestrian walkway. For all General Admission tickets please use the elevated walk way to reach the turnstiles. Club Wembley Members should remain on the street level and enter via the Club Wembley Main Entrance.

From Wembley Stadium and Wembley Central Stations

From Wembley Central, turn right out of the station and walk down the High Road. Turn left at the triangle, towards Wembley Stadium Station. Cross White Horse Bridge and turn right onto South Way. Follow the path up to the main concourse. Club Wembley Members will see the Club Wembley West entrance here.

From the Yellow Car Park

Either enter via the Club Wembley main entrance at street level or make your way up to the main concourse (Level 1). From here you can enter via the North, East or West entrances.

From the Red Car Park

Approach the Stadium along Royal Route and make your way up to the main concourse (Level 1). From here the nearest Club Wembley entrance is the West entrance.

From the Pink Car Park

Come out the car park and turn left on the main road and walk towards the stadium



Levels	
5	Level 5 tickets
4	Club Wembley Box # 4001 – 4043
3	Club Wembley Box # 3001 – 3118
2	Club Wembley Concourse
1	Bobby Moore Entrance, Club Wembley North, East and West. Tours Entrance.
B1 and B2	
Arriving at Wembley, Club Wembley main and office entrance. Plus, Ticket Offices and Wembley Store	

* For direct access to Level 3 please use the Club Wembley main or North entrances.

Key	
	Baby change
	Accessible
	Information
	Accessible lift
	Ticket collection (on B1)
	Stadium store (on B1)
	Cash machine (on B1)
	Toilets (on B1)
	Accessible Shuttle

