



# GENERAL **ADMISSION** RENEWALS ΡΑΥ ΥΙΑ CARD

#### HOW TO GUIDE



**Step 1:** To access your Online Box Office account, visit <u>www.eticketing.co.uk/arsenal</u> and Log In to your account using the head and shoulders button in the top right-hand side of the screen.



## PAY VIA CARD – SEASON TICKET 🔊

**Step 2:** You should then be able to see a section outlining that "You have season renewal(s) for Emirates Stadium 2023-24" and a 'Renew Now' button.

Please click this **'Renew Now'** button.



### PAY VIA CARD – SEASON TICKET

**Step 3:** You will then see all the season ticket(s) that you can renew.

Here you will also be able to view the Block, Row, Seat and Pricing details.

Once you are happy with this information, please click 'Add to Basket'.

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	ARSENAL FOOTBALL CLU BOX OFFICE	в		MATCH TICKETS ~	MEMBERSHIP	SEASON TICKETS	HOSPITALITY	INFORMATION ~	10
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		æ	Stadium Viewer - select your	block, row and seat					
						ADD TO	BASKET		

\* Ticket Subtotal exclusive of delivery, payment and/or admin fees. More details.

### PAY VIA CARD – SEASON TICKET 🔊

**Step 4:** You will now be at the basket stage of the journey.

Again, you will be able to see the details of your season ticket(s) for review.

Once you are happy with this, please click 'Proceed to Checkout'.

Note: If you are paying for your season ticket for the 2023/24 season by card, this card will be used to automatically renew your season ticket(s) for the 2024/25 season unless you choose to cancel. Details will be communicated in advance.

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	YOUR BASKET ⊕ 1 гтем						
Your 2023- Auto Renew If you pay for your season ti cancel before	Your 2023-24 Season Ticket <u>Auto Renewal</u> If you pay for your season ticket for the 2023/24 season by debit or credit card, your season ticket will automatically renew for the 2024/25 season unless you cancel before the 2024/25 deadline, which will be communicated in advance.			£1,063.50 A			
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**Step 5:** You should then select the Debit/Credit card option as your payment method and fill out your card details. Then, click on the **'Review Order'** button.

BACK TO ARSENAL.COM 🗹 🔬 🔬 👪								
ARSENAL FOOTBALL CLUB BOX OFFICE	MATCH TICKETS V MEMBERSHIP BEASON TICKETS HOSPITALITY INFORMATION V 🧐 🙀 09-53							
	Image: Confirmation         Basket         Payment       Review       Confirmation							
	SELECT PAYMENT METHOD							
	How would you like to pay?							
	Debit/Credit card							
	Due to the new PSD2 security regulations and to avoid payment failure, please ensure your account information is correct and your address and contact details match those registered to your card							
	Card Type							
	NasterCard  V Name of Card Holder*							
	Card Number*							
	End Date*							
	Security Number (CW2)*							
	More info							



**Step 6:** You will then be able to review all the details of your season ticket renewal. You then must tick and **accept the T&Cs** before clicking the **'Complete Purchase**' button.

#### **TERMS & CONDITIONS**

Please tick to confirm that you have read, understood and agree to the Terms & Conditions of The Arsenal Football Club Limited that are applicable to your purchase.

By renewing your Membership for the 2022/23 season, you are opting into future seasonal renewals unless you opt out before the subsequent renewal period which will be communicated in advance.

Please note: By clicking Complete Transaction, your booking will be submitted and your payment will be processed.

Your contract with us starts once [we've confirmed your purchase/your payment has been processed] and expires immediately after the completion of the event for which you purchased the ticket(s).

By clicking "Complete Purchase" you agree to our Terms and Conditions and to the Event Partner(s) contacting you by email or other means about information that may interest you.

WARNING: Your card maybe eligible or enrolled in Verified by Visa or MasterCard SecureCode payer authentication programs. After clicking the " Complete Transaction" button, your Card Issuer may prompt you for your payer authentication password to complete your transaction.