



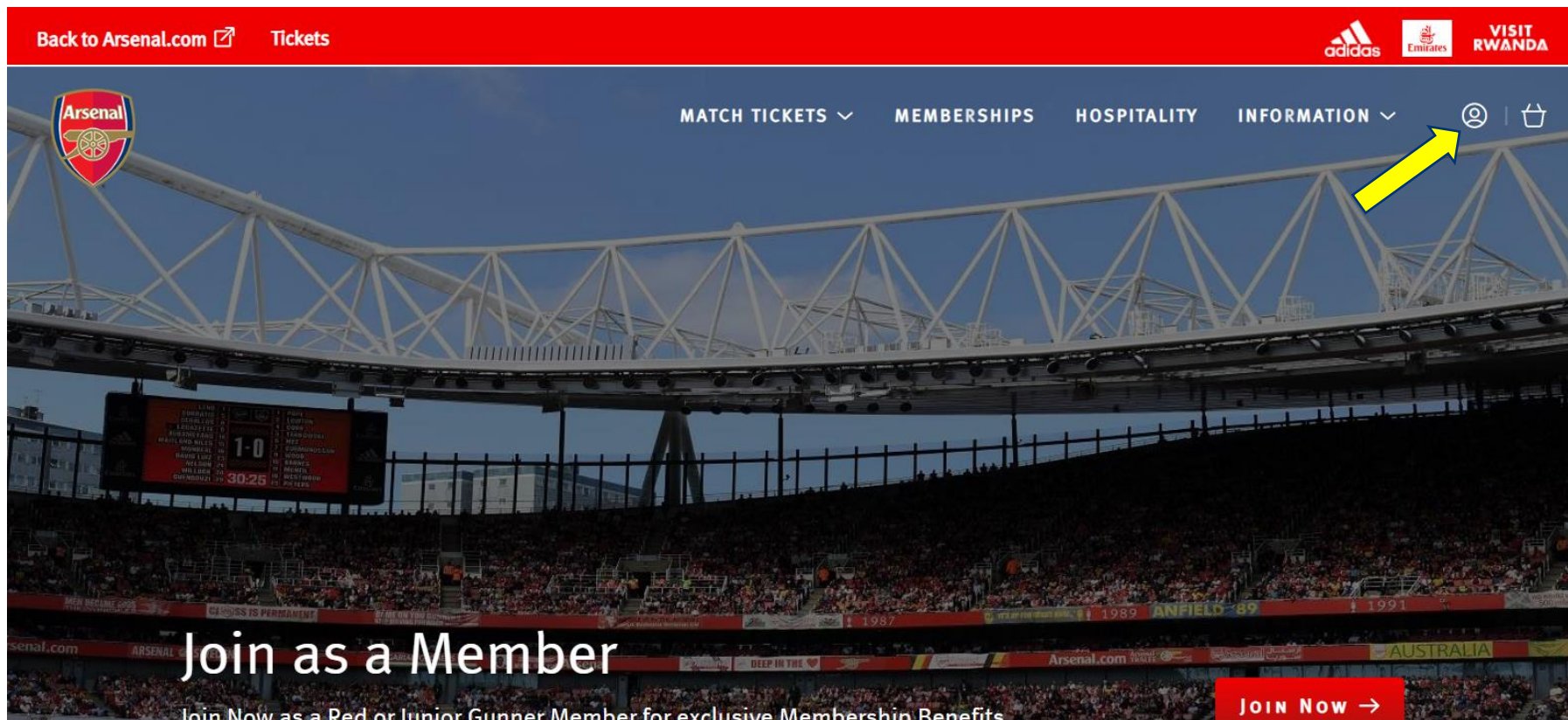
GENERAL ADMISSION RENEWALS

CANCEL SEASON TICKET


HOW TO GUIDE

CANCEL SEASON TICKET

Step 1: To access your Online Box Office account, visit www.eticketing.co.uk/arsenal and **Log In** to your account using the head and shoulders button in the top right-hand side of the screen. 





The screenshot shows the top navigation bar of the Arsenal website. The background is a photograph of the stadium. The navigation bar includes the Arsenal crest on the left, followed by menu items: MATCH TICKETS, MEMBERSHIPS, HOSPITALITY, and INFORMATION. To the right of these items are two icons: a head and shoulders icon (highlighted with a yellow arrow) and a shopping cart icon. The top right corner of the page features logos for adidas, Emirates, and VISIT RWANDA. At the bottom of the page, there is a large banner with the text "Join as a Member" and a "JOIN NOW" button.

Back to Arsenal.com  Tickets

adidas Emirates VISIT RWANDA

Arsenal

MATCH TICKETS ▾ MEMBERSHIPS HOSPITALITY INFORMATION ▾  

1-0
30:25

Join as a Member

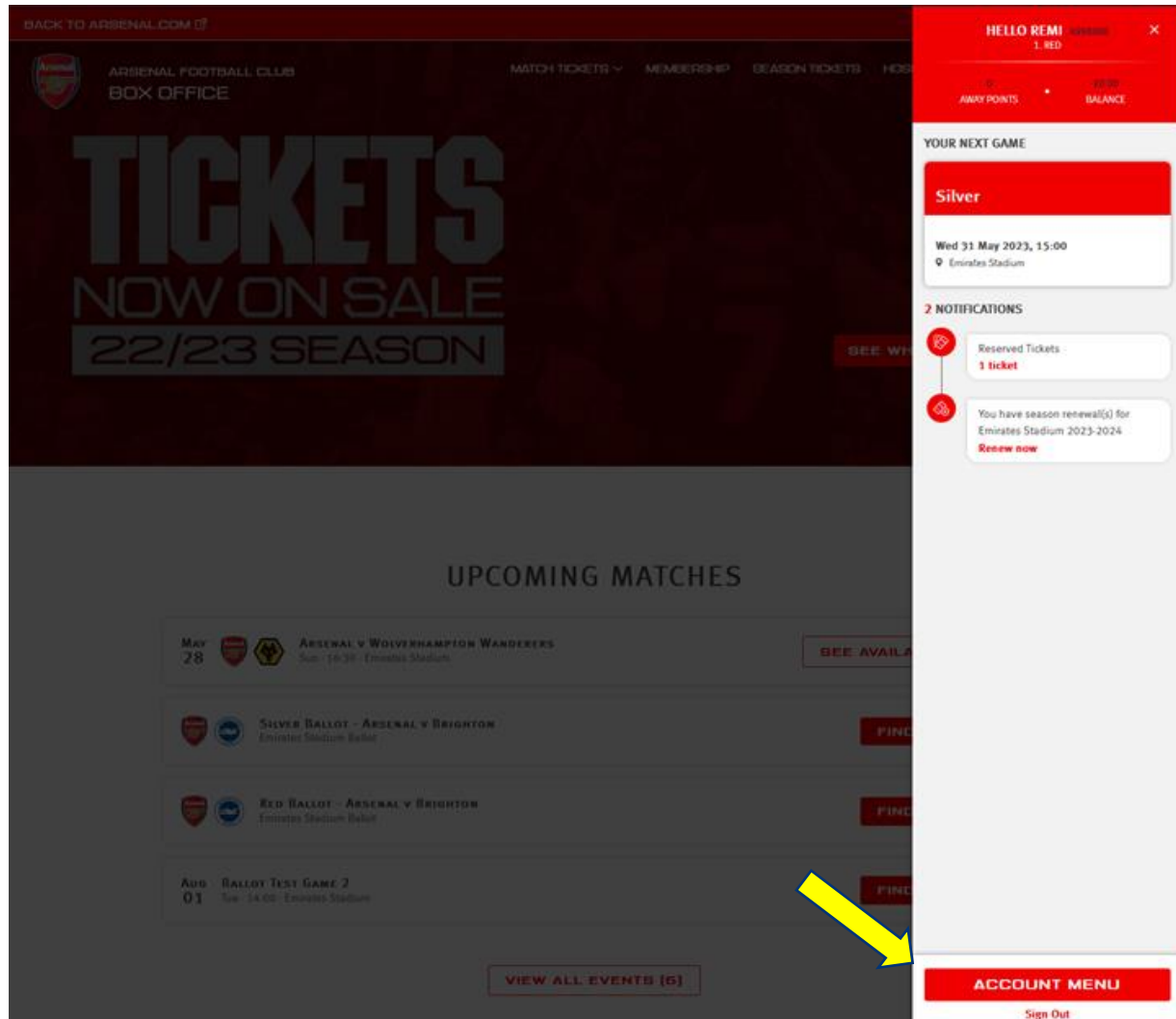
Join Now as a Red or Junior Gunner Member for exclusive Membership Benefits

JOIN NOW →

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Step 2:

When you are logged into your account, you should then go to the **'Account Menu'** section.

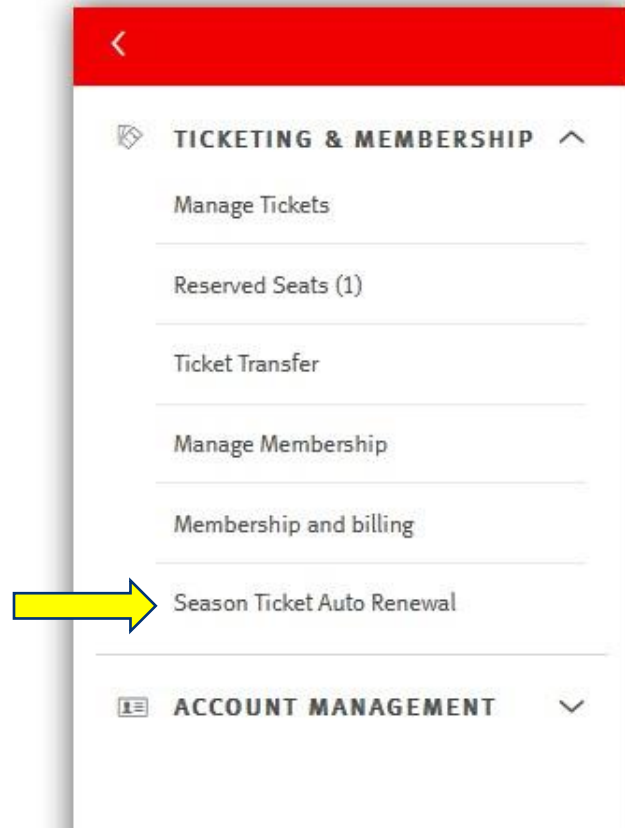


The screenshot shows the Arsenal website interface. At the top, there is a navigation bar with 'BACK TO ARSENAL.COM', 'ARSENAL FOOTBALL CLUB BOX OFFICE', and links for 'MATCH TICKETS', 'MEMBERSHIP', 'SEASON TICKETS', and 'HOSPITALITY'. The main header features the Arsenal crest and the text 'TICKETS NOW ON SALE 22/23 SEASON'. Below this is a section for 'UPCOMING MATCHES' with a list of games: 'MAY 28 ARSENAL V WOLVERHAMPTON WANDERERS', 'SILVER BALLOT - ARSENAL V BRIGHTON', 'RED BALLOT - ARSENAL V BRIGHTON', and 'AUG 01 BALLOT TEST GAME 2'. On the right side, there is a user profile section for 'HELLO REMI' with '1 RED' points, 'AWAY POINTS', and 'BALANCE'. Below this, it shows 'YOUR NEXT GAME' as 'Silver' on 'Wed 31 May 2023, 15:00' at 'Emirates Stadium'. There are also '2 NOTIFICATIONS', including 'Reserved Tickets: 1 ticket' and a message about 'season renewal(s) for Emirates Stadium 2023-2024'. At the bottom right, a red 'ACCOUNT MENU' button is highlighted with a yellow arrow, with a 'Sign Out' link below it.

CANCEL SEASON TICKET

Step 3:

Then click on the **'Season Ticket Auto Renewal'** section under Ticketing & Membership dropdown.




CANCEL SEASON TICKET

Step 4: Here, you will be able to see all the details of your renewal and have the option to cancel your season ticket by clicking on the **'Cancel My Season Ticket'** button.


SEASON TICKET AUTO RENEWAL

UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL

 EMIRATES STADIUM 2023-2024 Mr Remi Moya (4998888) [MORE INFO ^](#)

Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

Renewal Price:	£1,063.50
Account Credit:	-£0.00
Your Renewal Price:	£1,063.50

Your season ticket will be auto renewed via Card  [CANCEL MY SEASON TICKET](#)

Card Number: xxxx xxxx xxxx 7736
Expires: 03/25
[Amend Card Details](#)

CANCEL SEASON TICKET

Step 5: You will then have a pop-up window to reiterate that you are choosing to cancel your season ticket. You can then either choose to go **'Back'** or click to proceed and **'Cancel Season Ticket'**.

The screenshot displays a web interface for "SEASON TICKET AUTO RENEWAL" with the sub-header "UPDATE YOUR CARD DETAILS FOR YOUR SEASON TICKET RENEWAL". A central pop-up window is overlaid on the page. The pop-up has a title bar "EMIRATES STADIUM 2023-2024" and a close button (X). Inside the pop-up, it shows the user's name "Mr Remi Moya (4998888)". Below this, a bold warning states: "IMPORTANT: BY OPTING OUT OF AUTO RENEWAL YOU ARE CANCELLING YOUR SEASON TICKET." This is followed by a confirmation message: "Please confirm you would like to cancel your Emirates Stadium 2023-2024 season ticket. You cannot undo this after confirming." At the bottom of the pop-up are two buttons: a white "BACK" button and a red "CANCEL SEASON TICKET" button.

The background page shows a table of ticket details:

Area:	1
Block:	1 Lower Tier
Row:	12
Seat:	17
Price Class:	Adult

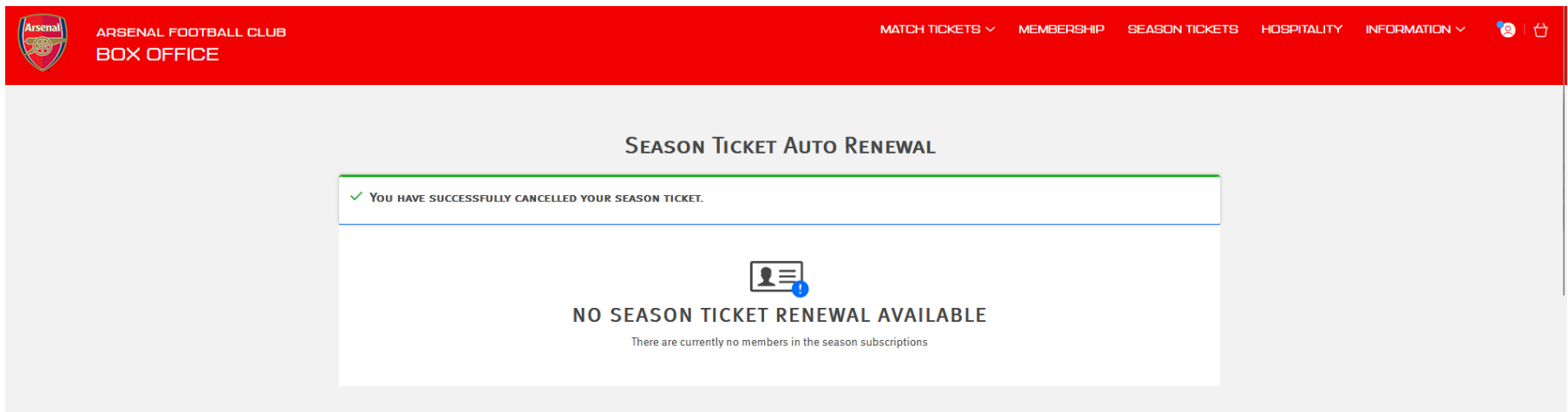
Below the table, the following pricing information is visible:

- Renewal Price: £1,063.50
- Account Credit: - £0.00
- My Renewal Price: £1,063.50

At the bottom of the page, there is a button labeled "CANCEL MY SEASON TICKET" and a link "Amend My Card Details".

CANCEL SEASON TICKET

Step 6: Finally, if you do decide to proceed with your season ticket cancellation, you will see a confirmation page with a **'You have successfully cancelled your season ticket'** message.




The screenshot displays the Arsenal Football Club Box Office website. The top navigation bar is red and contains the Arsenal logo, the text 'ARSENAL FOOTBALL CLUB BOX OFFICE', and several menu items: 'MATCH TICKETS', 'MEMBERSHIP', 'SEASON TICKETS', 'HOSPITALITY', and 'INFORMATION'. A confirmation message is shown in a white box with a green border, stating '✓ YOU HAVE SUCCESSFULLY CANCELLED YOUR SEASON TICKET.' Below this, a message reads 'NO SEASON TICKET RENEWAL AVAILABLE' with a sub-message 'There are currently no members in the season subscriptions'. An icon of a person with a blue notification bubble is positioned above the 'NO SEASON TICKET RENEWAL AVAILABLE' text.

ARSENAL FOOTBALL CLUB
BOX OFFICE

MATCH TICKETS ✓ MEMBERSHIP SEASON TICKETS HOSPITALITY INFORMATION ✓

SEASON TICKET AUTO RENEWAL

✓ YOU HAVE SUCCESSFULLY CANCELLED YOUR SEASON TICKET.



NO SEASON TICKET RENEWAL AVAILABLE

There are currently no members in the season subscriptions