



THE ARSENAL MEMBERSHIP SCHEME TERMS AND CONDITIONS

FOR SEASON 2018-2019

1. Application

- 1.1 If you are a consumer then references in these Terms and Conditions to “you” are to the individual purchasing a Membership from the Club for private and non-commercial purposes. If you are a business, references in these Terms and Conditions to “you” are to the business that you have the authority to bind in accordance with paragraph 1.2.
- 1.2 If you are NOT a consumer:
- (A) you confirm that you have authority to bind any business on whose behalf you are purchasing the Membership;
 - (B) these Terms and Conditions, the Terms and Conditions of Entry and the Ground Regulations (together the “Agreement”) constitute the entire agreement between you and the Club and supersede and extinguish all previous agreements, promises, assurances, warranties, representations and understandings between you and the Club, whether written or oral, relating to its subject matter;
 - (C) you acknowledge that in entering into this Agreement you do not rely on any statement, representation, assurance or warranty (whether made innocently or negligently) that is not set out in this Agreement. You and the Club agree that neither party shall have any claim for innocent or negligent misrepresentation based on any statement in this Agreement; however nothing in this section shall exclude liability for either party's fraudulent misrepresentation.

2. Conditions of Issue Governing Membership

- 2.1 You shall (subject to the provisions regarding Gold and Platinum Members set out in paragraph 2.3 below) pay the Fee to the Club (or as otherwise directed by the Club) on an annual basis. In the event that you fail to pay the Fee when due, the Club (or such other entity as the Club shall direct) shall be entitled to charge you an administration charge and any bank charges incurred by the Club. The Fee payable by Gold and/or Platinum Members is included in the price of an Arsenal season ticket and no additional Fee is therefore payable by Gold and/or Platinum Members.
- 2.2 On commencement of your membership in accordance with paragraph 2.3 below, the Club will activate and/or dispatch the membership card (the “**Membership Card**”) to you, no later than the first day of the relevant football season (or 28 days after the Club receives payment, whichever is later). Alternatively, you may be required to physically collect the Membership Card from the Club’s box office, with physical evidence of your identity. A membership pack will not be sent to you if you have selected any “Lite” variance of a Membership. You shall be entitled to the relevant benefits listed in the application form and on the Website from time to time. However, if any of the items or other benefits listed in the application form or on the Website are unavailable, the Club reserves the right at its sole discretion to substitute for such items similar items of equivalent value as the Club may from time to time decide in its sole discretion.

- 2.3 Your membership shall commence on the date of receipt of the appropriate Fee (which, in the case of Gold and/or Platinum Members, shall be the date of receipt of the appropriate payment for an Arsenal season ticket). Your Membership is valid for the 2018-2019 season from the date of receipt of the Fee (unless expressed to terminate earlier or unless terminated earlier in accordance with these Terms and Conditions), after which it will (unless renewed) expire.

3. Use of Membership Card

- 3.1 In order to obtain any Emirates Stadium-based benefits, you must present a valid Membership Card for inspection by the Club. In particular, the Membership Card must be brought to all of the Club's home matches and other events (where instructed by the Club) at the Emirates Stadium to which you gain entry using the Membership Card and you must make the Membership Card available for inspection on demand by any steward, security officer or other member of Arsenal staff.
- 3.2 The Membership Card is personal to you and is not transferable and shall not be transferred, save as permitted by the terms of the relevant Terms and Conditions of Entry. All Membership Cards and match day tickets shall remain the property of the Club. You shall return the Membership Card to the Club when asked to do so by the Club.
- 3.3 Every ticket purchased using the Membership Card will be recorded electronically; any paper tickets issued shall have your membership number printed on it.
- 3.4 The minimum unaccompanied age for entry to Emirates Stadium is 14 years of age. All persons under this age will be required to attend and sit within close proximity (determined at the absolute discretion of the Club) to an adult (aged 18 or over). If a booking is completed without a Member that is aged 18 or over included in the booking, you may be contacted by the Arsenal box office and the tickets booked may be cancelled and refunded by the Club.
- 3.5 For safety reasons, any persons attending Emirates Stadium on a match day aged three and under are not permitted to sit in (i) Rows 1 to 20 (inclusive) of the Lower Tier or (ii) the first row of Club Level, Box Level or the Upper Tier.
- 3.6 The Club may suspend or cancel the Membership Card (and all associated benefits) in the event of any misuse of the Membership Card by you or any recipient of the Membership Card, including where you transfer, or attempt to transfer, any rights to use the Membership Card, or any match day ticket purchased using the Membership Card, to any other person, in each case save as permitted pursuant to paragraph 3.2 of these Terms and Conditions.
- 3.7 You agree to conduct yourself in a manner befitting a representative of the Club and will not do anything or procure that anything be done which might bring the name or reputation of the Club into disrepute. You must ensure that any match day tickets you purchase are used responsibly.
- 3.8 Any Member, acting alone or with others, whose conduct, or incitement of others, results in disciplinary action being taken against the Club by FIFA, UEFA, the Football Association or the Premier League shall be both individually and collectively responsible and liable to the Club for any loss the Club thereby suffers. The Member shall also be both individually and collectively responsible and liable to the Club for any loss the Club suffers as a result of the behaviour of a third party gaining access to a match using the Membership Card with the Member's permission.

- 3.9 The unauthorised sale or disposal of a ticket may amount to a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006, and such sale or disposal is also illegal under the terms of section 2 of the Fraud Act 2006. The Club will inform the police when it becomes aware that ticket(s) have been sold or disposed of illegally and will press for charges to be brought against those breaking the law. If you are convicted of a ticket touting offence, or we reasonably suspect you to have committed such an offence, we will notify the Premier League who may in turn notify other football clubs, event holders, any Football Authority and/or the relevant law enforcement authorities. The information that the Club shares may include your personal data, information about the offence and about ticket purchases (including payment details) and, to the extent necessary, you consent to the Club's use of your data for such purposes. The Club will use this to identify and prevent ticket touting offences and disorder at matches. The Club also has access to information shared by the police, the Premier League and Premier League clubs relating to illegal sales or disposals of tickets elsewhere in the UK which the Club may use in determining breaches of these Terms and Conditions. The Club may cancel the Membership Card (and all associated benefits) without payment of any refund of the Fee to you. The Club may also cancel any subsequent match tickets purchased without payment of any refund of the match ticket. If you have any queries about this, you may contact Arsenal Stadium Management.
- 3.10 By entering Emirates Stadium, you (for yourself and on behalf of any guest of yours) acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of you/any guest of yours and may also be used, by way of example and without limitation, in televised coverage of the game or by the Club, any other Club Group Company and/or any Football Authority or others (including commercial partners and accredited media organisations), in perpetuity, by way of any present or future media, for marketing, editorial, training or promotional purposes or any other purpose deemed reasonable by the Club.
- 3.11 All persons attending matches at Emirates Stadium acknowledge that the matches are public events. The appearance and actions of the persons attending inside and in the perimeter of the Emirates Stadium are public in nature and all persons attending agree that they shall have no expectation of privacy with regard to their actions or conduct at the Emirates Stadium.
- 3.12 Further to clause 3.8 above, if you (or any guest of yours) are under 18 years of age, the parent, guardian or responsible adult who is accompanying you/them into Emirates Stadium shall be deemed to have provided consent on your/their behalf.
- 3.13 If you (or any guest of yours) is under 16 years of age, your/their parent(s) and/or guardian(s) are also responsible for your/their actions, conduct and compliance with these Terms and Conditions.

4. Lost or Stolen Membership Cards

The Club is not responsible for any Membership Card which is lost, stolen, defaced, damaged or destroyed. If the Membership Card is lost, stolen, defaced, damaged or destroyed, a duplicate Membership Card may be obtained by you, at the Club's discretion, upon payment by you of a non-refundable administration fee of £10.00 at the Club's match day ticket office or as otherwise directed by the Club from time to time. The Club reserves the right to withdraw this duplicate Membership Card facility without notice.

5. Benefits of Membership

- 5.1 The benefits afforded to Silver Members shall include the opportunity, subject to availability (determined in the Club's sole discretion), to purchase tickets for all of the Club's first team home matches at Emirates Stadium.
- 5.2 The benefits afforded to Red Members include the following: a minimum of 3,500 tickets will be available to purchase for each home Premier League fixture following the initial ticket purchase window for Silver Members. For all other matches (FA and League Cup and UEFA Competitions), Red Members will have the opportunity to purchase tickets after sales to Silver Members, subject to availability.
- 5.3 You shall have the opportunity, subject to availability (determined in the Club's sole discretion), to purchase tickets for the Club's first team away matches (i.e. matches played at a stadium or ground other than Emirates Stadium for which the Club's first team is deemed the away team).
- 5.4 You shall not be able to purchase more than one ticket using the Membership Card for any match, save as expressly permitted by the Club from time to time.
- 5.5 Nothing in these Terms and Conditions shall constitute or imply that you have any guarantee of entitlement to any ticket, seat or access to any area of Emirates Stadium for any match or matches.
- 5.6 The Club will notify you from time to time, by way of notice in the match day programme or on the Website, of the availability of any home match day tickets for purchase by the relevant category of Member and also the manner or system which must be followed by you in order to purchase any such tickets. The Club may impose any limitations or restrictions on the means of purchase of any such tickets as it may, in its discretion, determine, whether for any particular match or matches or otherwise.
- 5.7 Without limitation, the Club reserves the right to vary the benefits provided to you and the manner or system by which match tickets are sold. The Club will use reasonable endeavours to provide reasonable notice to you in the match day programme or through the Website or by email relating to changes to the manner or system by which match tickets are sold.
- 5.8 If you have selected Junior Gunners Membership Lite, Silver Membership Lite or Red Membership Lite in respect of any season you will not be able to upgrade to full Junior Gunners, Silver or Red Membership during that season.
- 5.9 Junior Gunners are entitled to a discount of 10% on all UK based Arsenal Soccer School holiday courses until the expiry or termination of their Membership. Discounts are not applicable on after school, weekend or advance courses in the UK or any International programmes.
- 5.10 Any tickets purchased, or used in relation to, any Membership, shall be used subject to the Terms and Conditions of Entry relevant to that ticket which can be located at: <http://www.arsenal.com/ticket-membership-terms>.
- 5.11 The use of any automated software or computer system to search for, reserve, buy or otherwise obtain match tickets (including sending information from your computer to another computer where such software or system is active) in relation to any Membership is strictly prohibited. If the Club reasonably believes that you have searched for, reserved, bought or otherwise obtained match tickets using, or with the assistance of, such software, the Club may cancel the Membership Card (and all associated benefits) without payment of any refund of the Fee to

you. The Club may also cancel any subsequent match tickets purchased without payment of any refund of the match ticket. If you have any queries about this, you may contact the Arsenal box office. The use of such software to search for, reserve, buy or otherwise obtain match tickets may amount to a criminal offence under the Computer Misuse Act 1990 and the Club reserves the right to inform the police if it reasonably believes that a match ticket has been purchased using such software.

6. **Digital membership**

You have the rights equivalent to digital members of the Club to benefit from (i) the right to access Arsenal Player, and (ii) the right to receive certain correspondence via email ("**Digital Membership**"). Any exercise of the rights under this paragraph 6 shall be governed by the Digital Membership Terms and Conditions from time to time, which can be located at <http://www.arsenal.com/digitalmembership-termsandconditions>.

7. **Ticket Exchange**

Ticketmaster hosts Ticket Exchange and Transfer ("**TX**") on behalf of the Club. TX provides an opportunity for:

- (A) season ticket holders who are Gold Members or Platinum (Club Level) Members ("**Sellers**") to sell, subject to demand, their match tickets for home matches to which they cannot attend to Silver Members or Red Members; and
- (B) Silver Members and Red Members to acquire, subject to availability, match tickets from Sellers,

in each case subject to the terms and conditions of TX from time to time, as set out on the Website. Each ticket shall also be subject to the relevant Terms and Conditions of Entry.

8. **Pricing and Ticket Information**

Whilst we try to ensure that pricing and ticketing information on our Website is correct at all times, errors may occasionally occur. If we discover an error in the price or nature of the ticket you have ordered, we will inform you as soon as possible, and give you the option of reconfirming your order at the correct price/specification or cancelling it. If we are unable to contact you, we will unfortunately have to treat the order as cancelled. If the order is cancelled, we will of course provide you with a full refund (including booking fees).

9. **Use of the Family Enclosure**

Within the family enclosure section of Emirates Stadium (the "**Family Enclosure**") the following additional regulations must be adhered to by you at all times:

- (A) The Family Enclosure is restricted to members who are Junior Gunners, Senior Citizen Members or Cannon Members only.
- (B) Silver Members and Red Members who are adults are only permitted to be in the Family Enclosure if they are accompanying a Junior Gunner. A maximum of 2 adult Red or Silver Members are permitted to accompany each Junior Gunner.
- (C) For Silver Members and Red Members, tickets for the Family Enclosure may be purchased through the Website at www.arsenal.com/membership or by calling +44 (0) 20 7619 5000 (subject to availability and the Club's timescales).

- (D) Junior Gunners, Cannon Members and Senior Citizen Members may only purchase tickets in Emirates Stadium outside the Family Enclosure once the Family Enclosure is sold out. Subject to availability and time scales, tickets may be purchased through the Website at www.arsenal.com/membership or by calling 0344 ARSENAL (0344 277 3625). Any such tickets purchased will be charged at full price and may only be used by Members with a concessionary priced Membership.
- (E) Senior Citizen Members and Cannon Members may only purchase tickets in the Family Enclosure for themselves or within a group containing Silver and Red Members who are accompanying Junior Gunners in accordance with the restriction set out above.
- (F) You must show your Membership Card to a Club member of staff/stewards upon request. Other photographic identification and evidence of your date of birth may also be requested and, if requested, must be shown to the Club member of staff or a steward.
- (G) Under normal circumstances no adult may use a concessionary priced ticket (other than legitimate use by Senior Citizen Members). If this is likely to happen, you must contact the Arsenal Contact Centre (Tel.: +44 (0) 207 619 5000) for advice on the correct procedure prior to the relevant match. Failure to make contact with the Club prior to the date of the fixture may result in the relevant Membership Card(s) being confiscated and/or you being ejected from Emirates Stadium. The Club regrets that it is unable to deal with any requests or enquiries of this nature on the day of a fixture.

10. Use of the Young Guns Enclosure

Within the Young Guns enclosure section of Emirates Stadium (the “**Young Guns Enclosure**”) the following additional regulations (in addition to the applicable Ticketing Terms and Conditions) must be adhered to by you at all times:

- (A) The Young Guns Enclosure is restricted to members who are Young Guns only, aged 14 to 16 (inclusive) only.
- (B) For applicable Young Guns, tickets for the Young Guns Enclosure may be purchased through the Website or by calling +44 (0) 20 7619 5000 (subject to availability and the Club’s timescales).
- (C) You must show your Membership Card to a Club member of staff/stewards upon request. Other photographic identification and evidence of your date of birth may also be requested and, if requested, must be shown to the Club member of staff or a steward.
- (D) Tickets to the Young Guns Enclosure shall only be sold in relation to such matches as are determined by the Club at its sole discretion and shall only be sold in respect of weekend matches. The Young Guns Enclosure shall not be provided at evening matches and therefore, in the event that any weekend match is rescheduled as an evening match, holders of a Young Guns Enclosure ticket for such match may either request a refund in accordance with the home match ticket terms and conditions or retain their ticket, in which case the Club may allocate them an alternative seat.

11. Concessionary Memberships and Tickets

- 11.1 Concessionary Memberships and related tickets may only be used by persons that qualify for such Memberships, as follows:
- (A) "Team JG's" by persons who will be aged 4 to 11 (inclusive) at 31 August of the relevant season.
 - (B) "Young Guns" by persons who will be aged 12 to 16 (inclusive) at 31 August of the relevant season.
 - (C) "Cannon" by persons who will be aged 17 or 18 (inclusive) at 31 August of the relevant season and who were either part of the Young Guns or the Cannon for the whole of the previous season.
 - (D) "Senior Citizen" by persons who will be aged sixty five or over (inclusive) at 31 August of the relevant season.
- 11.2 If you enter or seek to enter Emirates Stadium with a concessionary Membership ticket in circumstances where you are not entitled to such concession as set out above, you will be refused entry to, or ejected from, Emirates Stadium and will have the relevant Membership(s) withdrawn. In such case, no refund will be given to you and it may result in criminal prosecution.
- 11.3 "Junior Gunners" Memberships are split into three levels:
- (A) "Welcome To Our World": 0 to 3 years of age (inclusive) at 31 August of the relevant season. This membership level does not have any entitlement to purchase match tickets.
 - (B) "Team JG's": persons who will be aged 4 to 11 (inclusive) at 31 August of the relevant season.
 - (C) "Young Guns": persons who will be aged 12 to 16 (inclusive) at 31 August of the relevant season.
- 11.4 Subject always to paragraph 11.5 below, from the 2012-13 season, the Membership progression for all Junior Gunners Members who were 15 years old or under in the 2012 -13 season shall be as follows:
- all Junior Gunners and Cannon Members shall be treated as Red Members for the purpose of any applicable benefits associated with the longevity of Membership that are provided by the Club from time to time; and
 - progression to Silver Membership can only be attained by Cannon Members who have held Junior Gunners and Cannon Memberships on a continuous basis. Members who satisfy this criteria will automatically be added to the waiting list for Silver Membership (alongside other Red Members). Silver Membership will be allocated according to the length of time that Membership has been held.
- 11.5 The Club reserves the right to restructure, change and/or withdraw any level and/or type of Membership and/or the associated benefits from season to season. Purchase of a particular

Membership for one season does not guarantee that such Membership, any other Membership and/or the associated benefits will be available in the following season.

12. Membership Plus Offer

- 12.1 At the Club's discretion, you have the right to pay the Club an additional £4.00 per year (the "Plus Fee") in order to join the Club's waiting list for a Gold Membership season ticket. This right is offered to Red, Silver, Senior Citizen and Cannon Members, as well as Junior Gunners with the exception of "Welcome to Our World" level Junior Gunners.
- 12.2 Once you have paid the Plus Fee for three consecutive years then, as long as you have paid all other amounts owing to the Club, you will join the Gold Membership season ticket waiting list at the point that you would have been on had you joined the Waiting List as a Gold Member on the date you paid the first Plus Fee.
- 12.3 You will be on the Gold Membership season ticket waiting list until you either become a Gold Member, or the Club decides in its absolute discretion to remove you from the Gold Membership season ticket waiting list. The Club reserves the right to cancel or vary the Gold Membership season ticket waiting list process at any time and at its sole discretion.
- 12.4 The total Plus Fee paid by you constitutes the deposit for your Gold Membership season ticket. If you do not pay the Plus Fee for three consecutive years, you will lose your deposit, your Plus Fee resets to zero, and your total Plus Fee paid so far becomes the property of the Club.

13. Suspension or Cancellation of Membership

- 13.1 The Club may suspend or cancel the Membership Card (and all associated benefits) in the event of you, or any other person occupying a seat purchased using the Membership Card, being ejected or banned from Emirates Stadium or any other sports ground anywhere in the world, breaching any of the Terms and Conditions of Entry or any other of these Terms and Conditions, or in the event of any abusive, dangerous or other unacceptable behaviour by you.
- 13.2 In the event of the suspension or cancellation of your Membership under paragraph 13.1 above, the Club will be under no obligation to refund the Fee paid by you (or any part thereof) in relation to your Membership and to the maximum extent permitted by law will have no other liability in connection therewith.
- 13.3 If the Club has reasonable grounds to suspect that you have searched for, reserved, bought or otherwise obtained match tickets with the intention of selling or transferring any such tickets in breach of these Terms and Conditions, the Club may suspend or cancel the Membership Card (and all associated benefits) without payment of any refund of the Fee to you. The Club may also cancel any match tickets purchased without payment of any refund of the match tickets. If you have any queries about this, you may contact the Arsenal box office.

14. Exclusion of Liability

Except as otherwise set out in these Terms and Conditions, and to the fullest extent permitted by applicable law, the Club shall not have any responsibility or liability to you in respect of any failure to carry out, or any delay in carrying out, any matter in respect of "The Arsenal" Membership Scheme, including admitting you to Emirates Stadium for a particular match, caused by any circumstances outside the Club's reasonable control. For the avoidance of doubt, and without limitation, in no circumstances shall any term of these Terms and Conditions exclude the Club's liability for personal injury or death as a result of its negligence or for fraud.

15. Right to Cancel

- 15.1 If you have purchased your Membership by phone, post or online, and provided that you have not yet used your Membership to purchase any tickets, you have the right to cancel your Membership within 14 days. The cancellation period will expire after 14 days from the day on which you enter into a contract with the Club to purchase a Membership (the "**Cancellation Deadline**").
- 15.2 In order to exercise your cancellation right, you must inform us of your decision to cancel prior to the Cancellation Deadline either by using the cancellation form available here or by a clear statement sent either by email to boxoffice@arsenal.co.uk, by telephone on 0207 619 5000 or by post to Box Office, Arsenal Football Club, Highbury House, 75 Drayton Park, London N5 1BU.
- 15.3 If you submit a valid cancellation request, we will reimburse you the Fee within 14 days after the day on which we are informed about your decision to cancel, using the same method of payment as you used to make the order.

16. General

- 16.1 The Club reserves the right to change these Terms and Conditions from time to time, and shall notify you of such changes if they materially affect your rights as a consumer. Any such changes will be notified to you in the match day programme or through the Website.
- 16.2 The invalidity or partial invalidity of any provision of these Terms and Conditions shall not prejudice or affect the remainder of these Terms and Conditions, which shall continue in full force and effect.
- 16.3 If you are a consumer, you have legal rights in relation to goods that are not fit for purpose and services that are not carried out with reasonable care and skill. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards Office. Nothing in these Terms and Conditions will affect these legal rights.
- 16.4 If you are a consumer, please note that these Terms and Conditions are governed by English law. This means that your Membership and any dispute or claim arising out of or in connection with it (including non-contractual disputes or claims) will be governed by English law. You and the Club both agree that the courts of England and Wales will have non-exclusive jurisdiction in connection with any such dispute or claim.
- 16.5 If you are a business, these Terms and Conditions and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales. You and we both irrevocably agree that the courts of England and Wales shall have non-exclusive jurisdiction to settle any dispute or claim arising out of or in connection with these Terms and Conditions or their subject matter or formation (including non-contractual disputes or claims).
- 16.6 The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Terms and Conditions, the documents referenced herein or by law shall not constitute a waiver of that right, power or remedy.

17. Disabled Members

- 17.1 Disabled Members must bring their current Platinum, Gold or Purple Membership Card with them to every home match. A disabled Member's enabler/companion must also bring their Membership Card with them to every home match.

- 17.2 Enablers/companions must NOT attend matches on their own or with any non-disabled person. If a disabled Member is unable to attend a match please notify the Disability Liaison Team as soon as possible so that we can sell or donate such Member's place to another disabled supporter, a charity or local disability organisation.
- 17.3 Disabled Members must bring a form of personal identification with them when attending Emirates Stadium.
- 17.4 Please note that stewards and Club staff will be carrying out checks on all ticket holders and Members. All proven abuses of the disabled supporter's concessionary scheme will be dealt with severely and will result in the loss of your Membership. It may also result in criminal prosecution.
- 17.5 Contact details for the Disability Liaison Team are as follows (and may be updated from time to time on www.arsenal.com):
- Tel - 020 7619 5050 (Mon to Fri 9.30am to 5pm)
 - Fax - 020 7704 4041
 - Email - disability@arsenal.co.uk
 - Matchday Contact Number - 020 7619 5003

18. Definitions

In these Terms and Conditions:

"Club" means The Arsenal Football Club Plc, a company registered in England and Wales under company number 109244 and with its registered office and main trading address at Highbury House, 75 Drayton Park, London, N5 1BU. VAT number: 769 4067 87 GB;

"Club Group Company" means, in respect of the Club, its holding companies and subsidiaries of its holding companies, and "holding company" and "subsidiary" have the meanings given to them in section 1159 of the Companies Act 2006 and "Club Group Companies" shall be construed accordingly;

"Emirates Stadium" means Emirates Stadium, London N7 7AJ;

"Fee" means the relevant amount (if any) payable on an annual basis by you for your appropriate Membership (whether Red, Red Lite, Silver, Silver Lite, Gold, Junior Gunners, Junior Gunners Lite, Purple, Cannon or Senior Citizen) as detailed in the application form and on the Website;

"Football Authority" means any or all of the Premier League, the Football Association, the Football Association of Wales, FIFA, UEFA, the Football League and/or any other relevant governing body of association football;

"Ground Regulations" means those ground regulations issued by the Club from time to time that set out the terms and conditions upon which spectators are granted entry to the Emirates Stadium (copies of which are on display at Emirates Stadium and on the Website);

"Member" means a person who is registered through "The Arsenal", the Club's official membership scheme, whether at Red Level ("**Red Members**"), Silver Level ("**Silver Members**"),

Gold Level ("**Gold Members**"), Purple Level ("**Purple Members**"), Junior Gunners ("**Junior Gunners**"), Cannon ("**Cannon Members**"), Senior Citizen ("**Senior Citizen Members**") or Platinum Level ("**Platinum Members**") and "**Membership**" shall be construed accordingly;

"Terms and Conditions" means these terms and conditions governing the issue and use of an Arsenal Membership card. The Ground Regulations shall be incorporated in, and form part of, these Terms and Conditions. Any amendments to the Terms and Conditions and the Ground Regulations will be notified to you by being put on display at the Ground and through the Website;

"Terms and Conditions of Entry" means:

- (i) in relation to season tickets in General Admission, the "General Admission Season Ticket Terms and Conditions 2018/19";
- (ii) in relation to season tickets in Club Level, the "Club Level Season Ticket Terms and Conditions 2018/19";
- (iii) in relation to match-by-match tickets in General Admission, the "General Admission (Home Fans) Ticket Terms and Conditions 2018/19";
- (iv) in relation to match-by-match tickets in Club Level, the "Club Level (Match-by-Match) Ticket Terms and Conditions 2018/19"; and
- (v) in every case, the Ground Regulations,

each as updated from time to time by the Club and made available on the Website;

"UEFA Competition" means the UEFA Champions League or the UEFA Europa League; and

"Website" means the website at www.arsenal.com/membership.