



Win a Training Centre Tour

These terms and conditions (“Terms and Conditions”) set out the basis on which you can participate in a competition to win a tour of our training centre (“Competition”). By entering the Competition, you accept these Terms and Conditions in full. If you do not accept these Terms and Conditions, you should not enter the Competition and you will not be eligible to win the prize. Entry is by email only.

1. **COMPETITION PERIOD:** The start date for entries is 5 April 2024 at the time the competition goes live on the Website (“**Start Date**”). The closing date for entries is at 23:59 (UK time) on 7 April 2024 (“**Closing Date**”). Entries received after the Closing Date will not be entered into the Competition.
2. **TO ENTER:** To enter the Competition, you need to visit <https://www.arsenal.com/juniorgunners/competitions/2324-training-centre-tourjg> and fill in the registration form with your name and membership number by no later than the Closing Date.
3. **ELIGIBILITY:** Entry is open to paid Junior Gunners Members aged 4 – 16 years only. Only one (1) entry per Junior Gunners Member is allowed.
4. Consent from a parent or guardian must be obtained prior to entry and the parent or guardian must agree to these Terms and Conditions in full. Winners may be required to supply a completed parental/legal guardian consent form in accordance with Arsenal’s directions in order to claim their Prize. Winners will be required to be accompanied by a parent or guardian to claim the Prize. It is your responsibility to ensure that you can participate in the Prize Draw in compliance with local laws and regulations. Any entry submitted in breach of local laws and regulations shall be automatically null and void. Arsenal also reserves the right to determine whether it can accept an entry or provide a prize due to local laws and regulations.
5. Employees of The Arsenal Football Club Limited (company number 109244) (“**Arsenal**”) or members of their immediate families are not eligible to enter the Competition.
6. Entry is by email only. No purchase is required to enter but you will require email and internet access to enter the Competition. No refund may be claimed for any expenses incurred relating to the use of an email account or internet connection for the purpose of entering the Competition.
7. **PRIZE:** Three (3) winners will receive one (1) child and one (1) adult ticket to the training centre tour on 26 July 2024. The time of the tour will be confirmed to winners closer to the date. (UK time) (the “**Prize**”).
8. The Prize does not include personal expenditure, transport costs and other incidental costs other than those specifically included.
9. All winners must be accompanied by a parent or guardian.
10. Arsenal reserves the right to substitute the Prize for a prize or prizes of equivalent or greater monetary value if this is necessary for reasons beyond its control. There is no cash alternative to the Prize and the Prize is non-refundable and non-transferable. All costs and expenses not included within the Prize are the responsibility of the winner(s).
11. Third party terms and conditions apply to parts of the Prize where applicable.



12. **SELECTION OF WINNER:** The winner(s) will be picked at random from all eligible and correct entries received between the Start Date and the Closing Date.
13. The winner will be contacted using the contact details provided on entry within 72 hours of the Closing Date. If the winner cannot be contacted or does not respond to confirm details for delivery of the Prize within 14 days, an alternative winner will be selected at random from the remaining eligible and correct entries.
14. Unless otherwise notified by Arsenal, the Prize will be delivered to the winner within 30 days of confirmation of the winner's address for delivery of the Prize.
15. **PUBLICITY AND PERSONAL DATA:** If the winner is aged 18 or over, the winner agrees to take part in reasonable publicity relating to the Competition and the Arsenal may use the winner's name and image and his/her comments relating to the Competition and/or the Prize for future promotional, marketing and publicity purposes in any media worldwide without notice and without any fee being paid.
16. Details of the winner's name and county will be available on request for one month after the Closing Date by writing to Arsenal (including providing a stamped self-addressed envelope and stating the name and closing date of the Competition) at the address set out below.
17. Arsenal will use entrants' personal details for the purposes of administering the Competition and awarding the Prize. More information about how Arsenal handles personal data is available at www.arsenal.com/privacy-policy.
18. **OTHER IMPORTANT INFORMATION:** Entries must not be submitted through agents or third parties. No responsibility can be accepted for lost, delayed or incomplete entries, or for electronic entries or winning notifications that are not received or delivered (for any reason including as a consequence of communication or network failures). Any such entries will be deemed void.
19. Arsenal reserves the right to withdraw or amend the Competition or these Terms and Conditions if circumstances outside its reasonable control make this unavoidable.
20. Entries must be strictly in accordance with these Terms and Conditions. Any entry not in strict accordance with these Terms and Conditions will be deemed to be invalid and the Prize will not be awarded in respect of such entry. Arsenal reserves the right to verify the eligibility of any entrant and to exclude any entries which it believes to be invalid or in breach of these Terms and Conditions.
21. Arsenal's decision is final in all matters relating to the Competition (including the Prize) and no correspondence will be entered into.
22. Except in respect of death or personal injury resulting from any negligence of Arsenal, to the maximum extent permitted by law, neither Arsenal nor any of its officers, employees or agents shall be responsible for (whether in tort, contract or otherwise):
 - i. any loss, damage or injury to you and/or any third party or to any property belonging to you or any third party in connection with the Competition and/or the Prize (including the winner's receipt or use of the same), resulting from any cause whatsoever; or



- ii. any loss of profit, loss of use, loss of opportunity or any indirect, economic or consequential losses whatsoever and howsoever caused.

23. Arsenal reserves the right to disqualify any entrant posting an entry or a comment that is, in the Arsenal's opinion, inappropriate, offensive or upsetting to other entrants or contrary to applicable law, and to remove any such entry or comment.

24. **GOVERNING LAW AND JURISDICTION:** Please note that these Terms and Conditions are governed by English law. This means that your entry into the Competition and any dispute or claim arising out of or in connection with it will be governed by English law. You and Arsenal both agree that the courts of England and Wales will have non-exclusive jurisdiction in connection with any such dispute or claim.

25. **SPIRIT OF THE COMPETITION:** If you attempt to compromise the integrity or proper operation of the Competition by cheating or committing fraud in any way, Arsenal reserves the right to render your entry invalid, seek damages from you and ban you from participating in any of their future competitions.

26. **CONTACT:** If you have any questions about the Competition, please write to Junior Gunners, Marketing Department, The Arsenal Football Club Limited, Highbury House, 75 Drayton Park, London N5 1BU or email juniorgunners@arsenal.co.uk.