



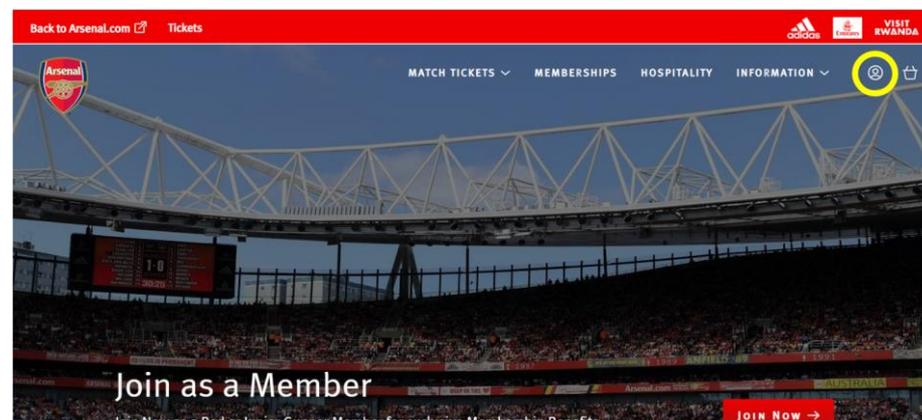
# DISABILITY ACCESS & PA PURCHASING TICKETS

HOW TO GUIDE

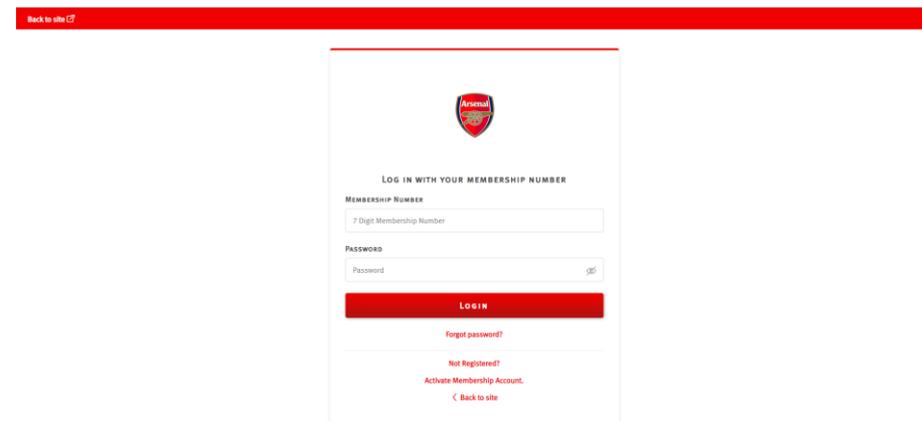
# TICKET PURCHASE GUIDE



**Step 1:** visit [www.eticketing.co.uk/arsenal](http://www.eticketing.co.uk/arsenal) and **Log In** to your account using the head and shoulders button in the top right-hand side of the screen. 



**Step 2:** Enter your **7-digit membership number** and **Password** to Log in.

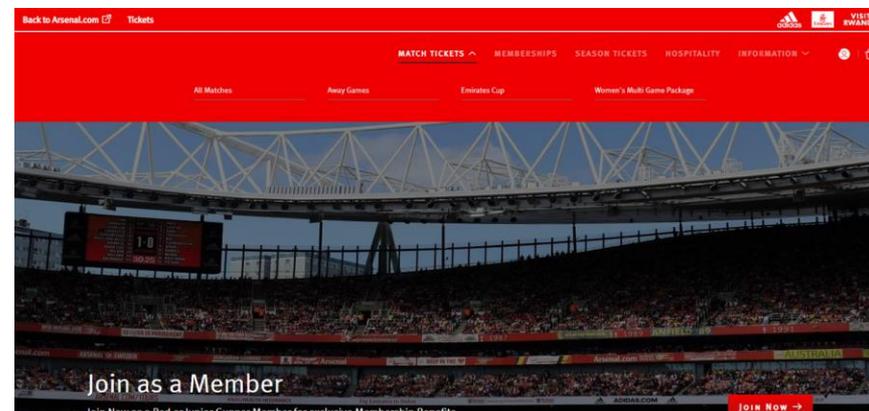


# TICKET PURCHASE GUIDE

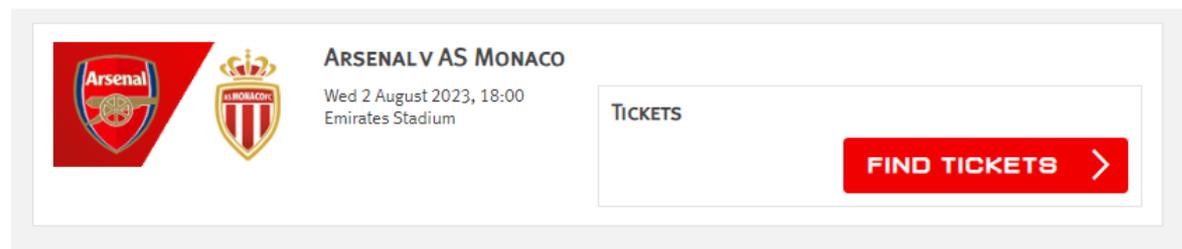


**Step 3:** Once logged in, select **'Match Tickets'**

**MATCH TICKETS** ^



**Step 4:** Select **'Find Tickets'** on the desired match you wish to purchase.

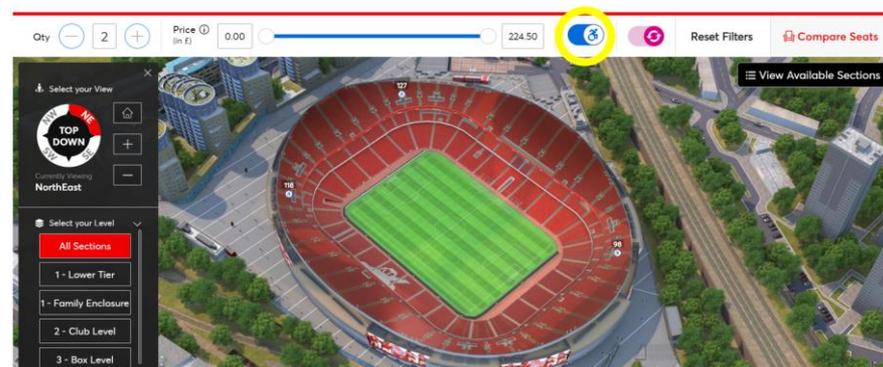


DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE

# TICKET PURCHASE GUIDE

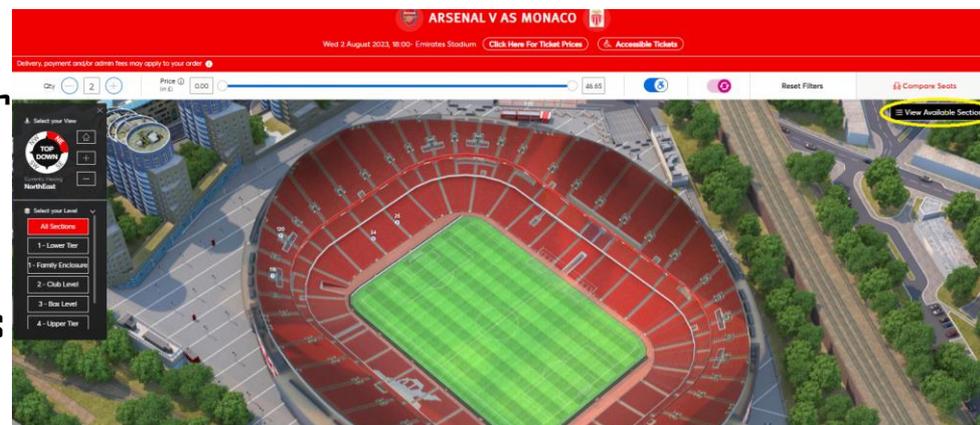


**Step 5:** Make sure to toggle on the **accessibility** button. 



**Step 6:** Please click **View Available Sections** in the top right-hand corner of the screen.

**Note:** you can also filter by the number of seats required using the Quantity filter in the top left

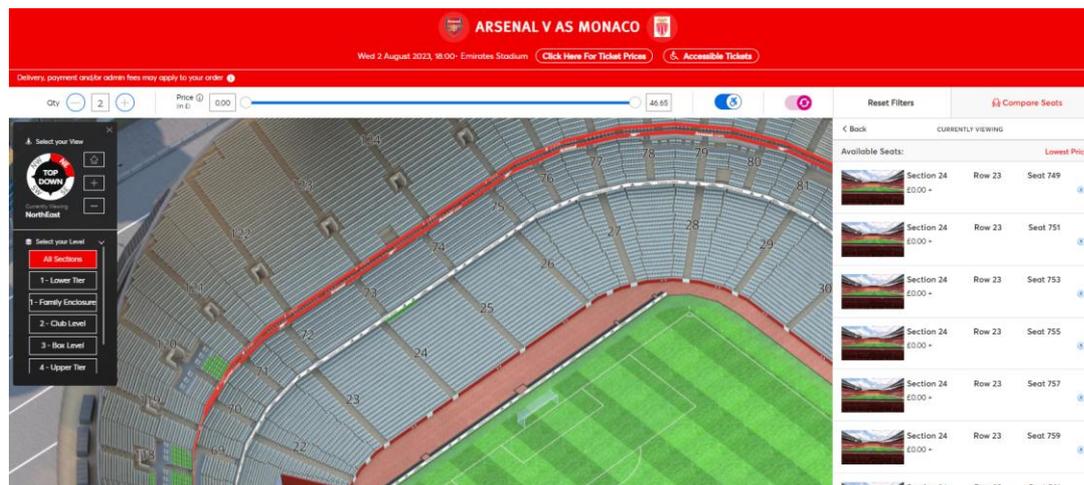
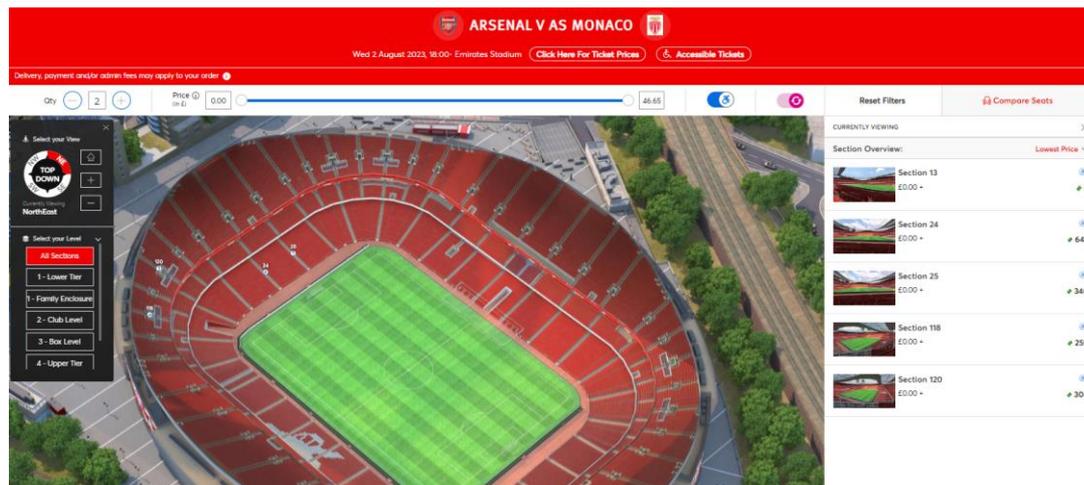


# TICKET PURCHASE GUIDE



**Step 7: Select** your desired **Section** from the list of available options.

**Step 8: Select** your desired **Row and Seat** from the list of available options.

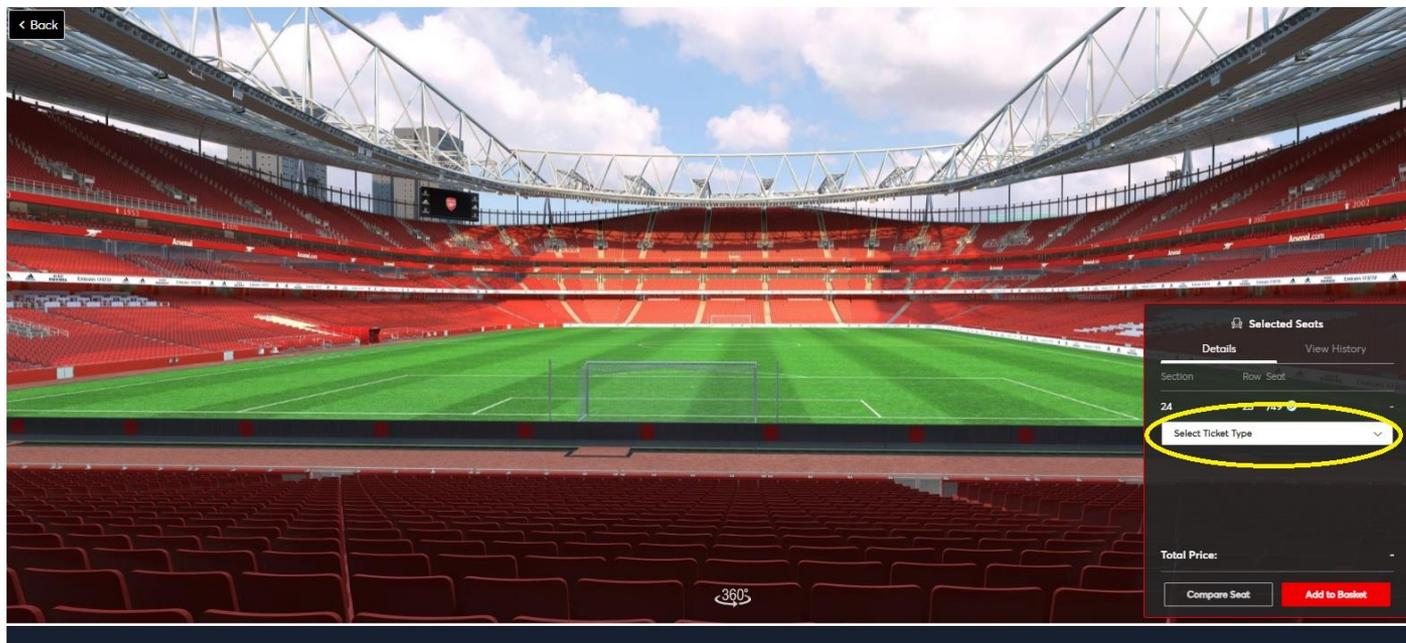


DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE

# TICKET PURCHASE GUIDE



**Step 9: Select** your ticket type from the drop-down box. Once selected, click **Add to Basket** (without the Personal Assistant).



DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE

# TICKET PURCHASE GUIDE

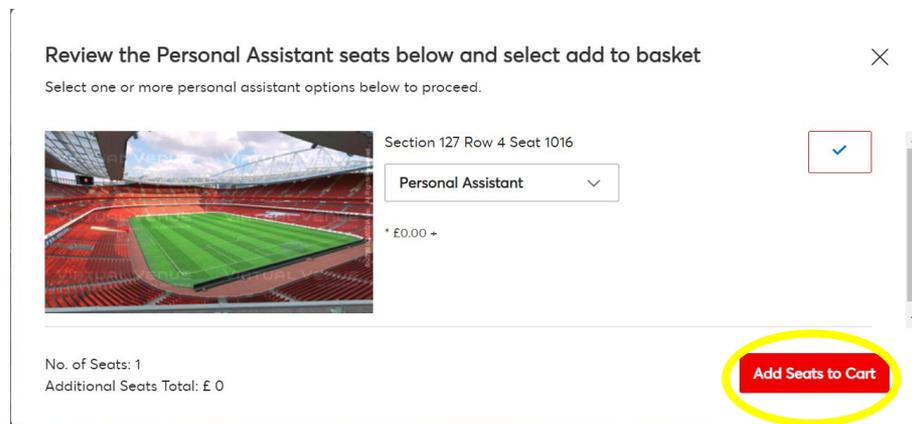
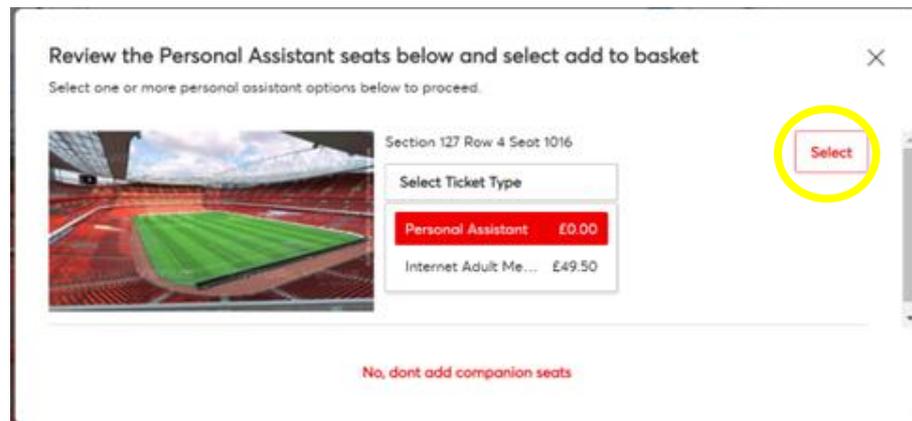


**Step 10:** You will then be **prompted** to either **add a Personal Assistant seat** to your basket (at zero value) or choose not to add a Personal Assistant seat.

Choose your preferred option, then click '**Select**' and '**Add Seats to Cart**'.

Select

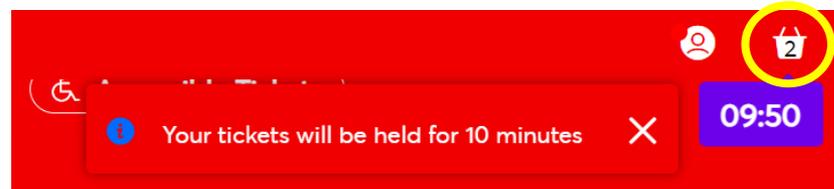
Add Seats to Cart



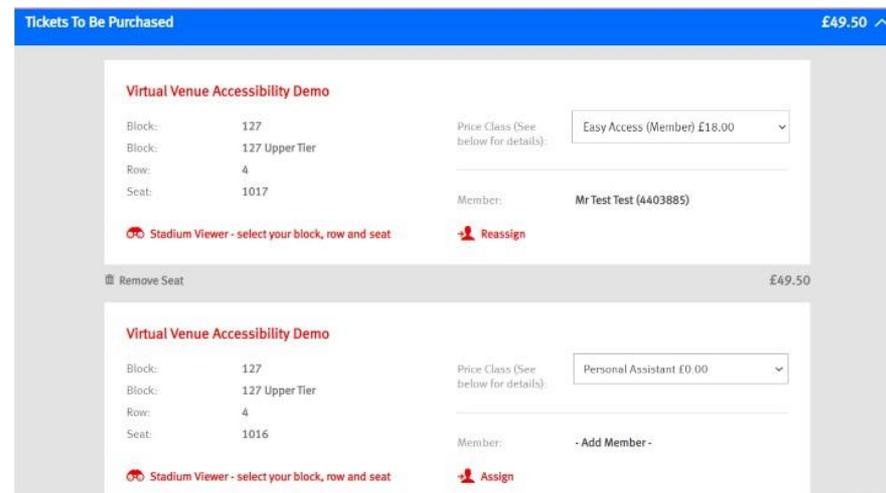
# TICKET PURCHASE GUIDE



**Step 11:** Then, click on the **Basket** icon in the top right-hand corner.



**Step 12:** Please **review the Basket** to confirm that both seats (including the Personal Assistant's) are showing.



# TICKET PURCHASE GUIDE



**Step 13:** You must then click on the **'Assign'** button for the Personal Assistant and choose the PA's membership from your **Network**.



For a guide on how to create a Network, please click [here](#).

The screenshot shows a web interface titled "Tickets To Be Purchased" with a total price of £49.50. It displays two ticket options for "Virtual Venue Accessibility Demo".

Block	Row	Seat	Price Class	Member	Action
127	4	1017	Easy Access (Member) £18.00	Mr Test Test (4403885)	Reassign
127	4	1016	Personal Assistant £0.00	- Add Member -	Assign

The screenshot shows a "REASSIGN" dialog box for the "VIRTUAL VENUE ACCESSIBILITY DEMO" ticket. The ticket details are: Block: 127, Block: 127 Upper Tier, Row: 4, Seat: 1016.

Below the details is a section titled "Search your network (1)" with a search input field. The text below the input field reads: "To search your Network, please enter the account name or select from the list below".

# TICKET PURCHASE GUIDE



**Step 14:** Scroll down and select 'Proceed to Checkout'.

**PROCEED TO CHECKOUT**

**Step 15:** You will then be prompted to choose your payment method and then click on 'Review Order'.

**REVIEW ORDER**

Have a promotional code?

Enter code  **APPLY**

Booking Fee: No Fee

---

**Total** **£49.50**

Please click [here](#) to view our Privacy Policy.

Total does not include delivery and/or admin fees.

[More details.](#)

[< Continue shopping](#) **PROCEED TO CHECKOUT**

ONLINE BOX OFFICE MATCH TICKETS ▾ MEMBERSHIPS HOSPITALITY INFORMATION ▾ 07:00

Basket **2** Payment **3** Review **4** Confirmation

**SELECT PAYMENT METHOD**

2 Items - £49.50

HOW WOULD YOU LIKE TO PAY?

Debit/Credit card

Due to the new PSD2 security regulations and to avoid payment failure, please ensure your account information is correct and your address and contact details match those registered to your card

**ORDER SUMMARY**

Booking Fee: No Fee

**Total:** **£49.50**

**REVIEW ORDER**

# TICKET PURCHASE GUIDE



**Step 16:** Accept the **Terms & Conditions** on the next page and click the **'Complete Purchase'** button.

COMPLETE PURCHASE

**Step 17:** You will then receive a confirmation email from [\*\*boxoffice@arsenal.co.uk\*\*](mailto:boxoffice@arsenal.co.uk)

Back to Arsenal.com Tickets

PAYMENTS  
Method: Paying by Card  
You have opted to pay for this purchase using the card number ending in 8942, the amount of £65.30 will be automatically debited.

TERMS & CONDITIONS

Please tick to confirm that you have read, understood and agree to the Supporters' Code of Conduct and the Terms & Conditions of The Arsenal Football Club PLC that are applicable to your purchase.

By renewing your Membership for the 2022/23 season, you are opting into future seasonal renewals unless you opt out before the subsequent renewal period which will be communicated in advance.

Please note: By clicking Complete Transaction, your booking will be submitted and your payment will be processed.

Your contract with us starts once [we've confirmed your purchase/your payment has been processed] and expires immediately after the completion of the event for which you purchased the ticket(s).

By clicking "Complete Purchase" you agree to our Terms and Conditions and to the Event Partner(s) contacting you by email or other means about information that may interest you.

WARNING: Your card maybe eligible or enrolled in Verified by Visa or MasterCard SecureCode payer authentication programs. After clicking the "Complete Transaction" button, your Card Issuer may prompt you for your payer authentication password to complete your transaction.

< Return to Payment

COMPLETE PURCHASE

DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE