



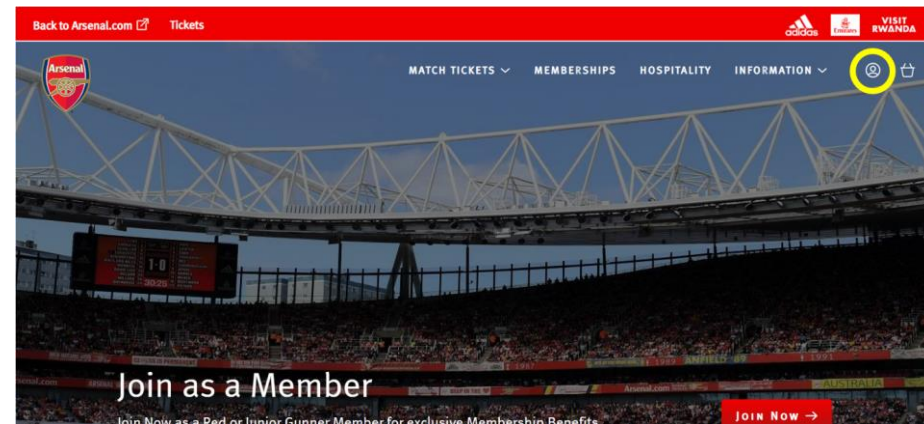
DISABILITY ACCESS & PA PURCHASING TICKETS

HOW TO GUIDE

TICKET PURCHASE GUIDE



Step 1: visit www.eticketing.co.uk/arsenal and **Log In** to your account using the head and shoulders button in the top right-hand side of the screen. 



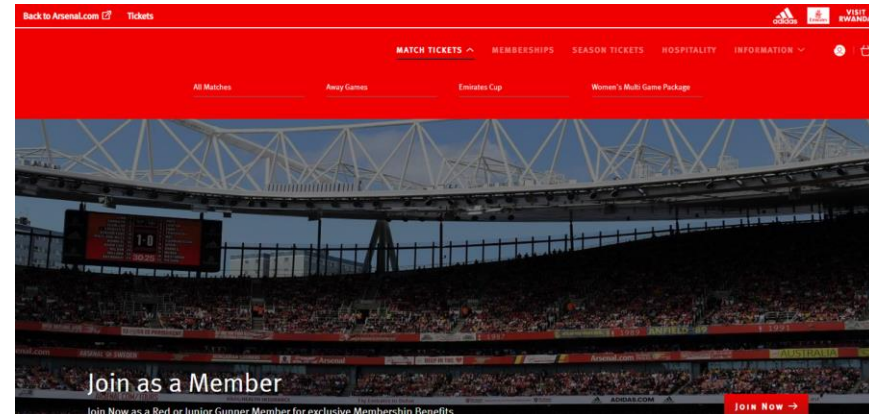
Step 2: Enter your **7-digit membership number** and **Password** to Log in.

TICKET PURCHASE GUIDE

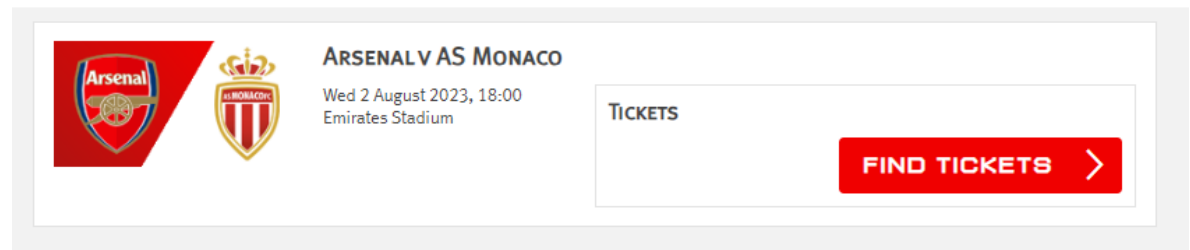


Step 3: Once logged in, select '**Match Tickets**'

MATCH TICKETS ^



Step 4: Select '**Find Tickets**' on the desired match you wish to purchase.

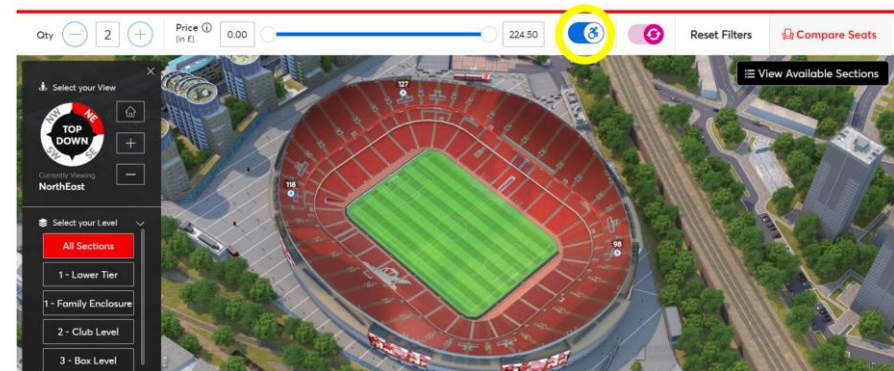


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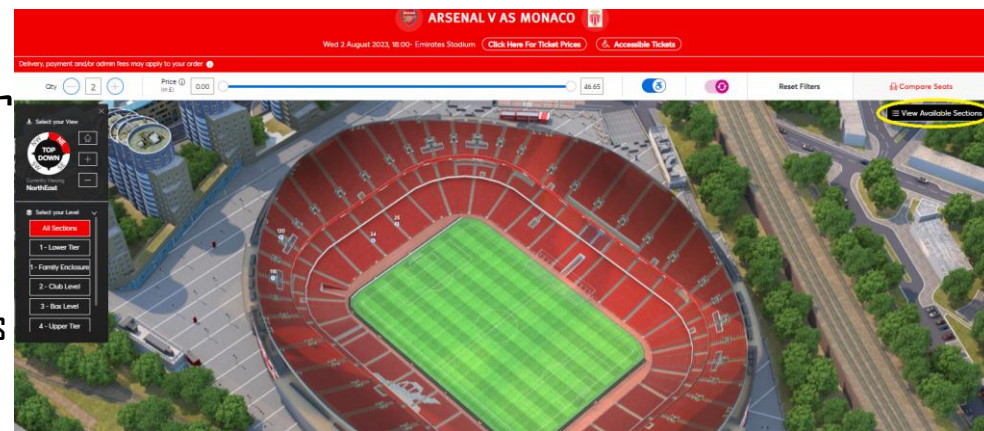
Step 5: Make sure to toggle on the **accessibility** button. 



Step 6: Please click **View Available Sections** in the top right-hand corner of the screen.

Note: you can also filter by the number of seats required using the Quantity filter in the top left

Qty  2 



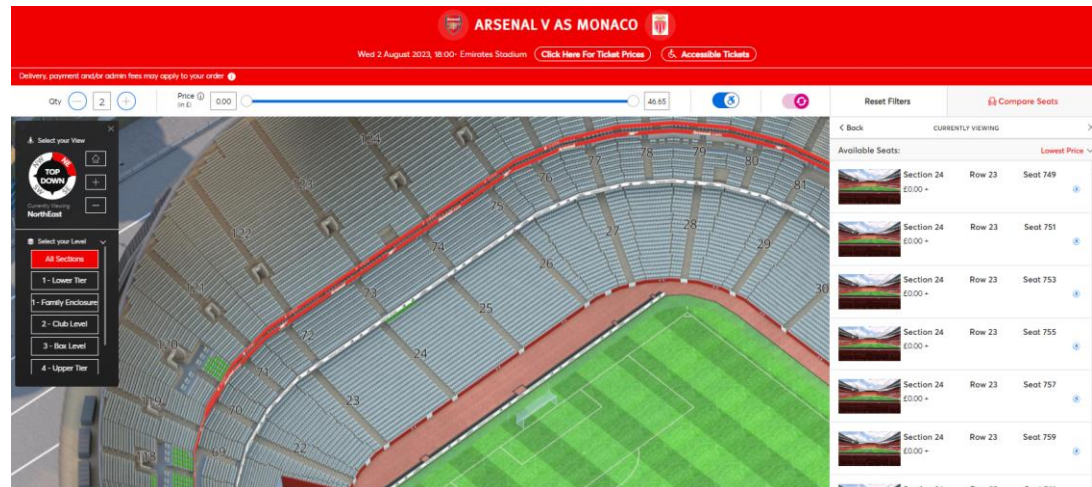
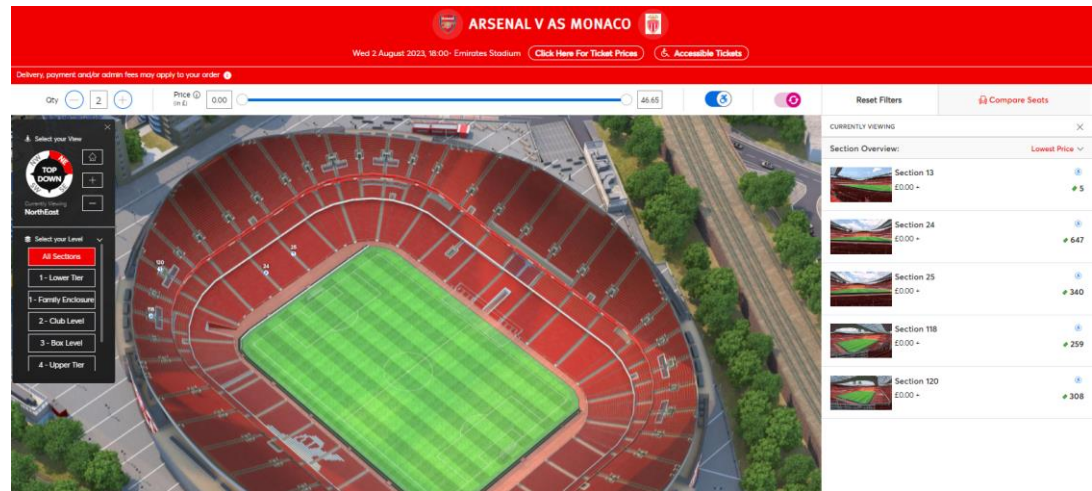
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TICKET PURCHASE GUIDE



Step 7: Select your desired **Section** from the list of available options.

Step 8: Select your desired **Row and Seat** from the list of available options.

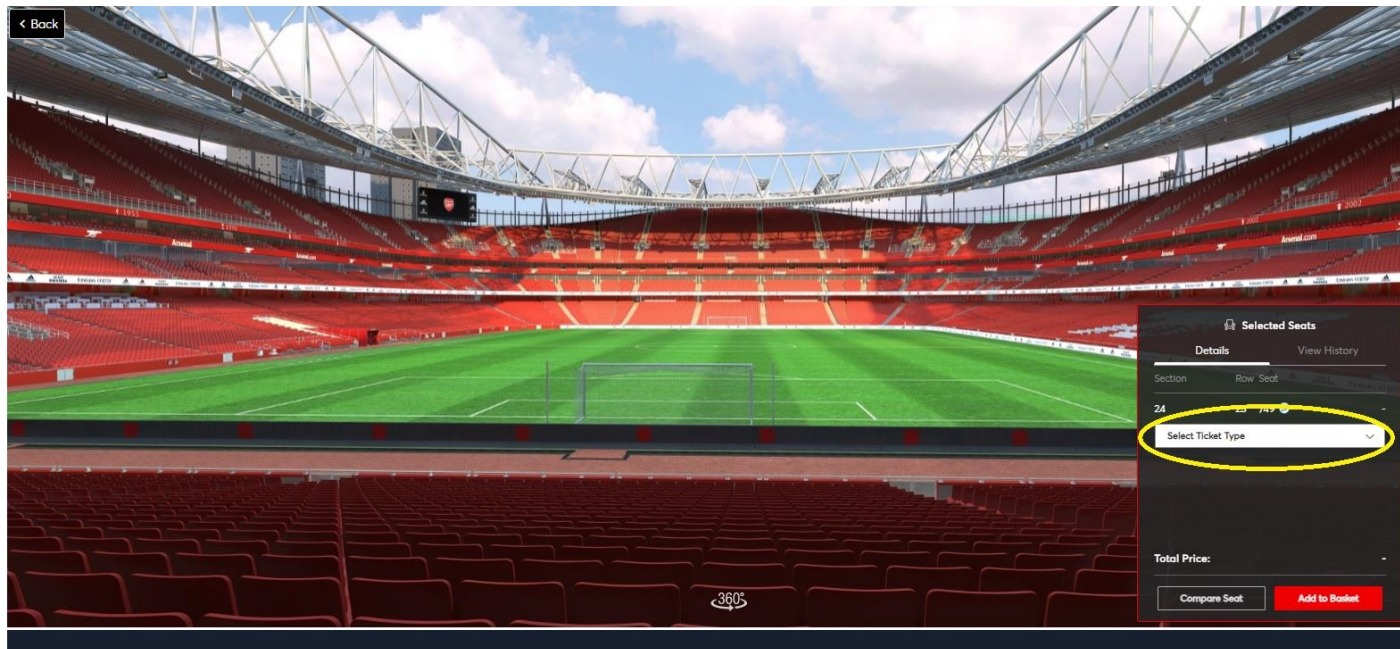


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TICKET PURCHASE GUIDE



Step 9: Select your ticket type from the drop-down box. Once selected, click **Add to Basket** (without the Personal Assistant).



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TICKET PURCHASE GUIDE



Step 10: You will then be **prompted** to either **add a Personal Assistant seat** to your basket (at zero value) or choose not to add a Personal Assistant seat.


Choose your preferred option, then click '**Select**' and '**Add Seats to Cart**'.

Select

Add Seats to Cart

Review the Personal Assistant seats below and select add to basket

Select one or more personal assistant options below to proceed.



Section 127 Row 4 Seat 1016

Select Ticket Type


Personal Assistant	£0.00
Internet Adult Me...	£49.50

No, don't add companion seats

Select

Review the Personal Assistant seats below and select add to basket

Select one or more personal assistant options below to proceed.



Section 127 Row 4 Seat 1016

Personal Assistant

* £0.00 +

No. of Seats: 1
Additional Seats Total: £ 0

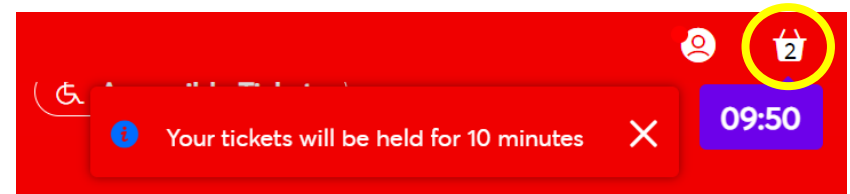
Add Seats to Cart

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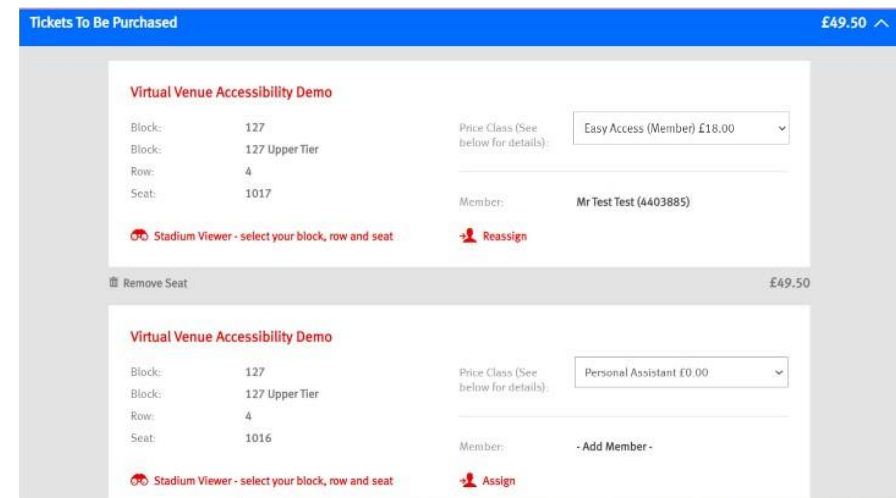
TICKET PURCHASE GUIDE



Step 11: Then, click on the **Basket** icon in the top right-hand corner.



Step 12: Please **review the Basket** to confirm that both seats (including the Personal Assistant's) are showing.



TICKET PURCHASE GUIDE



Step 13: You must then click on the **'Assign'** button for the Personal Assistant and choose the PA's membership from your **Network**.



Tickets To Be Purchased £49.50

Virtual Venue Accessibility Demo

Block: 127
Block: 127 Upper Tier
Row: 4
Seat: 1017

Price Class (See below for details): Easy Access (Member) £18.00

Member: Mr Test Test (4403885)

Stadium Viewer - select your block, row and seat Reassign

Remove Seat £49.50

Virtual Venue Accessibility Demo

Block: 127
Block: 127 Upper Tier
Row: 4
Seat: 1016

Price Class (See below for details): Personal Assistant £0.00

Member: - Add Member -

Stadium Viewer - select your block, row and seat Assign

For a guide on how to create a Network, please click [here](#).

REASSIGN

VIRTUAL VENUE ACCESSIBILITY DEMO

Block: 127 Block: 127 Upper Tier Row: 4 Seat: 1016

Search your network (1)

To search your Network, please enter the account name or select from the list below

Search your network

Assign ticket to...

DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE

TICKET PURCHASE GUIDE



Step 14: Scroll down and select
'**Proceed to Checkout**'.

PROCEED TO CHECKOUT

Step 15: You will then be prompted to
choose your payment method and then
click on '**Review Order**'.

REVIEW ORDER

Have a promotional code?

Enter code

APPLY

Booking Fee:

No Fee

Total

£49.50

Please click [here](#) to view our Privacy Policy.

Total does not include delivery and/or admin fees.

[More details.](#)

[Continue shopping](#)

PROCEED TO CHECKOUT

ONLINE BOX OFFICE

MATCH TICKETS MEMBERSHIPS HOSPITALITY INFORMATION 07:00

1 2 3 4
Basket Payment Review Confirmation

SELECT PAYMENT METHOD

2 Items - £49.50

HOW WOULD YOU LIKE TO PAY?

☐ Debit/Credit card

Due to the new PSD2 security regulations and to avoid payment failure, please ensure your account information is correct and your address and contact details match those registered to your card

ORDER SUMMARY

Booking Fee: No Fee

Total: £49.50

REVIEW ORDER

DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE

TICKET PURCHASE GUIDE



Step 16: Accept the **Terms & Conditions** on the next page and click the **'Complete Purchase'** button.

COMPLETE PURCHASE

Back to Arsenal.com Tickets

PAYMENTS
Method: Paying by Card
You have opted to pay for this purchase using the card number ending in 8942, the amount of £65.30 will be automatically debited.

TERMS & CONDITIONS
☐ Please tick to confirm that you have read, understood and agree to the Supporters' Code of Conduct and the Terms & Conditions of The Arsenal Football Club PLC that are applicable to your purchase.

By renewing your Membership for the 2022/23 season, you are opting into future seasonal renewals unless you opt out before the subsequent renewal period which will be communicated in advance.

Please note: By clicking Complete Transaction, your booking will be submitted and your payment will be processed.

Your contract with us starts once [we've confirmed your purchase/your payment has been processed] and expires immediately after the completion of the event for which you purchased the ticket(s).

By clicking "Complete Purchase" you agree to our Terms and Conditions and to the Event Partner(s) contacting you by email or other means about information that may interest you.

WARNING: Your card maybe eligible or enrolled in Verified by Visa or MasterCard SecureCode payer authentication programs. After clicking the "Complete Transaction" button, your Card Issuer may prompt you for your payer authentication password to complete your transaction.

[Return to Payment](#) [COMPLETE PURCHASE](#)

Step 17: You will then receive a confirmation email from **boxoffice@arsenal.co.uk**

DISABILITY ACCESS & PA - TICKET PURCHASE GUIDE