

Club Sanctions Guidance



The following guidance is used by Arsenal Football Club to determine sanctions for offences committed online or in/around Emirates Stadium.

The guidance is divided into two sections: general offences and stadium-only offences.

General Offences

The following offences are generally applicable whether committed online or in/around Emirates Stadium on a match day.

| Offence | Recommended Sanction - 1st Offence | Recommended Sanction - 2nd Offence | Recommended Sanction - 3rd Offence |
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| Any language or behaviour that is discriminatory by means of race, religion, gender, sexuality, colour or national or ethnic origin | 3 year ban | Permanent ban (subject to review after 5 years) | N/A |
| Any language or behaviour that does not fall into the above category but is otherwise abusive, aggressive, insulting, intimidating or offensive (or incites such behaviour) | Minimum 1 year ban | Minimum 3 year ban | Permanent ban (subject to review after 5 years) |
| Breaching the club's safeguarding requirements (see Condition 9 of the Ground Regulations) | Reviewed on an individual basis | | |
| Any behaviour that could bring the club into disrepute | Reviewed on an individual basis | | |

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| Ticket touting | Club membership cancelled plus possible further sanctions, as considered on an individual basis | Reviewed on an individual basis |
| Any other breach of the Ground Regulations or applicable Terms and Conditions | Reviewed on an individual basis | |

Stadium-only Offences

The following offences are applicable when committed in/around Emirates Stadium on a match day.

| Offence | Recommended Sanction - 1st Offence | Recommended Sanction - 2nd Offence | Recommended Sanction - 3rd Offence |
|---|--|------------------------------------|------------------------------------|
| Drinking alcohol in view of the pitch | Ejection and written warning | Minimum 3 match ban | Reviewed on an individual basis |
| Drunk within the stadium or on the club's property | Ejection and written warning | Minimum 3 match ban | Reviewed on an individual basis |
| Smoking (including e-cigarettes) | Ejection and written warning | Minimum 3 match ban | Reviewed on an individual basis |
| Refusing to comply with steward requests | Ejection and written warning | Minimum 3 match ban | Reviewed on an individual basis |
| Misuse of discounted ticket (e.g. adult entering on a Junior Gunner or Senior Citizen ticket) | Ejection and written warning | Minimum 3 match ban | Reviewed on an individual basis |
| Damaging property of the club | Paying for cost of repairing or replacing damaged property and minimum 3 match ban | Reviewed on an individual basis | |

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| Passing your ticket on to someone who subsequently breaches the Ground Regulations or applicable Terms and Conditions | Minimum 3 match ban | Club membership cancelled | Reviewed on an individual basis |
| Possession of or use of an article that compromises public safety | Reviewed on an individual basis | | |
| Use or possession of drugs | Reviewed on an individual basis | | |
| Missile throwing: - Any object that can cause harm - Other objects | 3 year ban | Reviewed on an individual basis | |
| Pitch incursion: - Entering the field of play - Other acts of trespass | 3 year ban | Reviewed on an individual basis | |
| Use or possession of pyrotechnics and/or smokebombs | 3 year ban | Reviewed on an individual basis | |

Guidance Notes:

1. The above sanctions are guidelines. The club reserves its full and sole discretion to deviate from these guidelines as it considers reasonable, necessary and/or proportionate in determining what sanctions to apply and when to apply them.
2. Where the guidance recommends a minimum banning period, or provides a range of possibilities, then the club will review the offence on a case-by-case basis and use its discretion to impose an appropriate sanction.
3. If not already stated in the guidance, it is likely that an individual who has committed an offence will also be refused entry to, or be ejected from, the stadium. In addition, depending on the nature of the offence, the individual may be subject to sanctions from the Police or other relevant authorities.
4. Any individual subject to a ban of 12 months or more can appeal the club's decision within 21 days of the date of the decision. The appeals committee, comprising of senior members

of staff at the club, will meet within 30 days of receiving the appeal and communicate its decision within 14 days of that meeting.

5. The club may make changes to the guidance at any time and without notice.

