



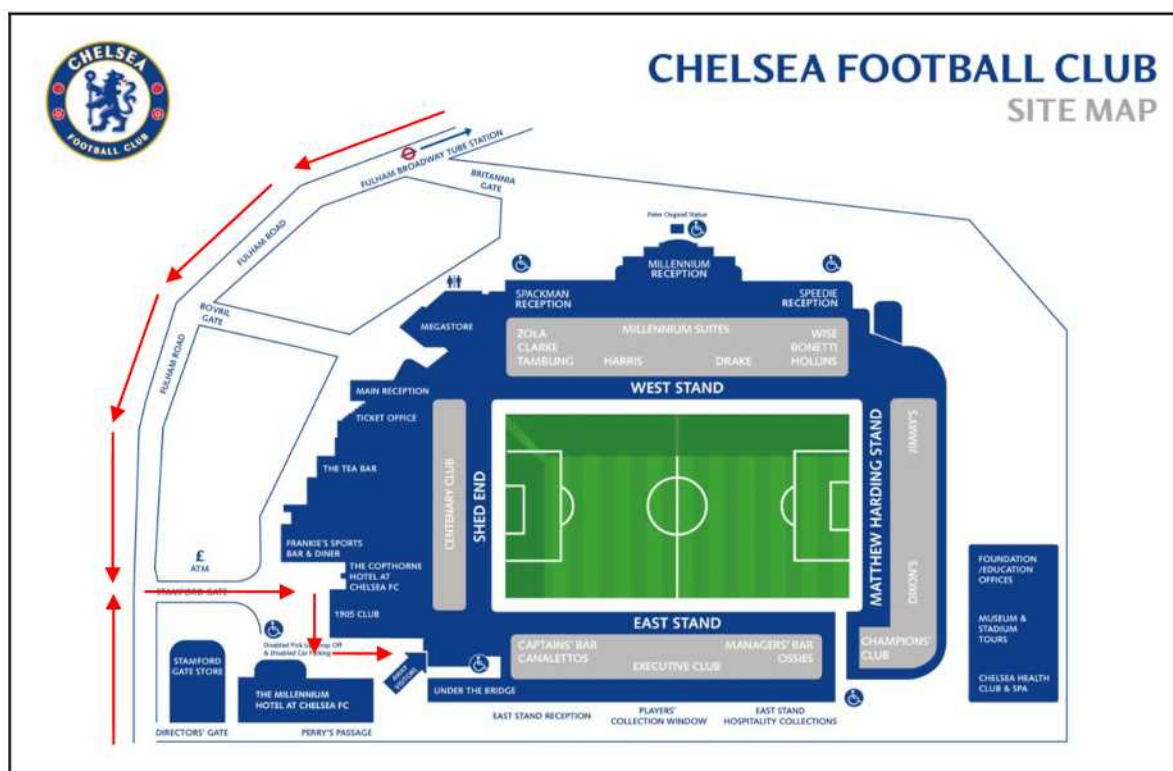
VISITING SUPPORTERS ADVICE – 2018 – 2019

Chelsea v Arsenal
18th August 2018
Kick Off: 17:30

CHELSEA v ARSENAL

Travelling Supporters Advice

Chelsea FC warmly welcome Arsenal FC supporters to Stamford Bridge and hope that the following information will assist and guide the arrival process ahead of our FA Premier League fixture on 18th August 2018. The recommended entrance to the site is via Stamford Gate (please see map below) which is nearest to the away supporters' turnstiles.



Away Supporters Public Houses

The nearest away supporters' pubs are to the north-east of Stamford Bridge at Earls Court, and are a 25 to 30-minute walk from the Stadium.

Earls Court Tavern

123 Earls Court Road, Kensington, London SW5 9RL

Prince of Teck

161 Earls Court Road, Kensington, London SW5 9RQ

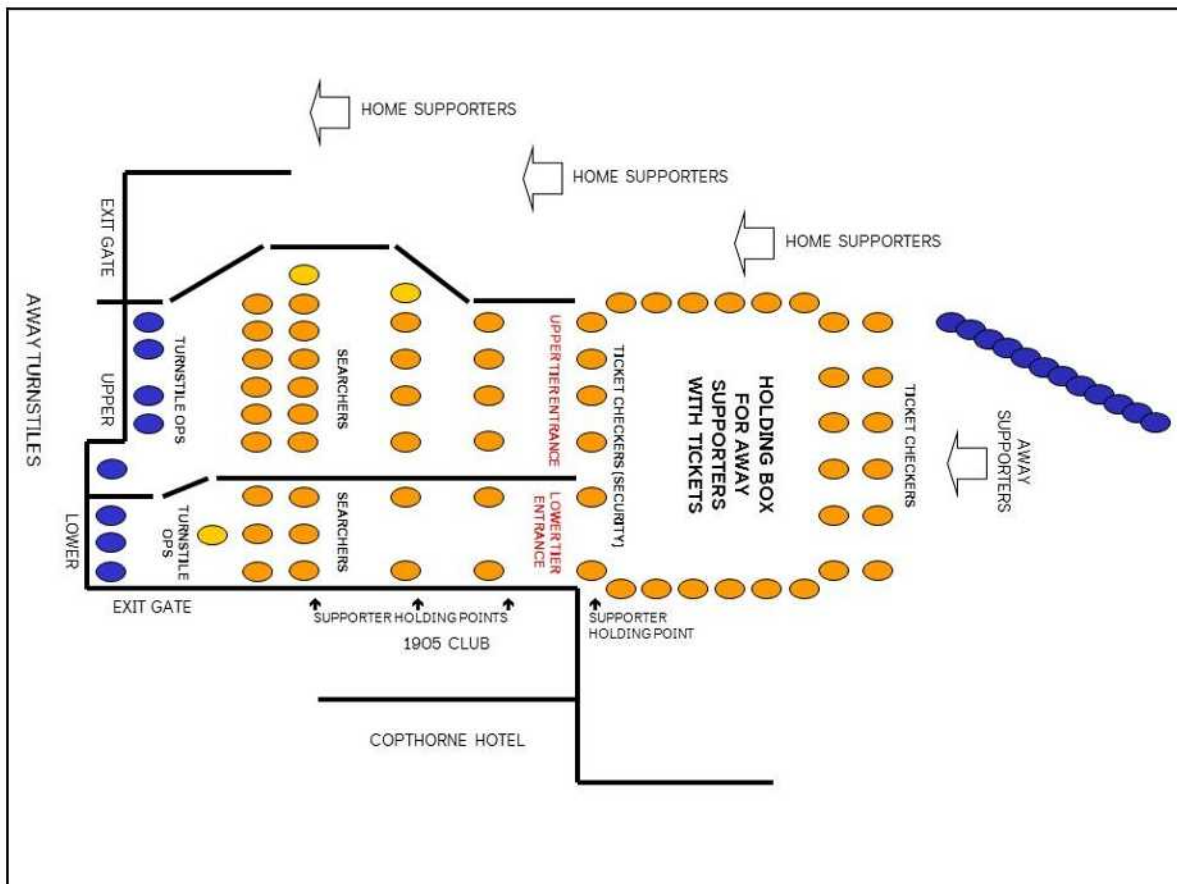
The Courtfield Tavern

187 Court Road, Kensington, London SW5 9AN

Public Transport

The nearest tube station is Fulham Broadway on the District Line, which is a few minutes' walk from Stamford Bridge.

Stadium	<p>Chelsea FC operate the following queuing procedure (see below) to co-ordinate and moderate the flow of supporters to the turnstiles in order to ensure a safe entry into the Stadium.</p> <p>On arrival at the queuing system the following processes will occur:</p> <ul style="list-style-type: none"> Pre-entry ticket checks Body and bag search Electronic ticket scan Entry through turnstile <p>During these procedures it may be necessary to temporarily hold supporters at cordon points in order to achieve a safe and steady flow through to the turnstiles.</p> <p>Turnstiles will be open 2 hours (90 minutes for midweek fixtures) before kick-off and it is advised supporters be in their seats no later than 30 minutes before kick-off.</p> <p>Please note that large numbers of Supporters arriving late cannot have an expectation of making it into the Stadium before kick-off.</p>
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Security Measures	Enhanced security measures are in place and supporters are advised to arrive early to facilitate these. It is requested supporters avoid bringing bags where possible as enhanced searches will be taking place. Please note that explosive/narcotic/pyrotechnic detection dogs will be present throughout.
Persistent Standing	<p>Persistent standing is not permitted under the Ground Regulations and, as such, should supporters stand, the club may have imposed upon it a reduction in capacity in the areas where it occurs. Persistent standing on match days is an increasing issue. We understand that supporters will stand at times of excitement and this is acceptable – but persistent standing does cause distress and discomfort to others. We urge you to respect your fellow supporters in this regard.</p> <p>We are being monitored by our Local Authority where standing takes place, especially in upper tier seating. We would ask you to advise your supporters that persistent standing in the upper tier may result in your ticket allocation being reduced for future fixtures.</p>
Banners/Flags	There is only a limited amount of space to display banners and flags within the Stadium and they must therefore be no larger than 80cm in depth and 250cm in width. Banners and flags must not obstruct the view of others, cover advertising signs or cause a safety hazard. Banners and flags must not display any abusive or threatening words, images, political statements or be deemed unacceptable. Flag poles are not allowed. All banners and flags must carry a Fire Safety Certificate.
Supporter Behaviour	<p>Ground Regulations specifically outlaw the use of threatening behaviour, foul or abusive language and discriminatory abuse, chanting or harassment relating to age, disability, gender reassignment, race, religion and belief, sex or sexual orientation.</p> <p>Chelsea FC takes all forms of discriminatory behaviour very seriously and believes all forms of discriminatory chanting, including antisemitism, homophobic, biphobic and transphobic chanting to be abhorrent behaviour that has no place in football.</p> <p>The club continues to work very closely with the football authorities and organisations such as Kick It Out to combat discrimination and make the attendance at football matches as enjoyable for everyone as it should be.</p> <p>Any form of discriminatory or abusive chanting is an arrestable offence and will not be tolerated. If you hear it, report it. During the Match: TEXT 07894 93 77 93, with stand, row, seat number, description of the offender and incident. After the Match: CALL 0207 386 3355 or email: buildingbridges@chelseafc.com.</p>

Prohibited Items



MATCHDAY STRICTLY NO RE-ADMISSION



NO SMOKING INC.
E-CIGARETTES



NO GLASSES



NO BOTTLES



NO DRINK CANS



NO KNIVES
AND DARTS



NO FIREWORKS
AND FLARES



NO GAS
CANISTERS



NO TOOLS



NO MUSICAL
INSTRUMENTS



NO FLAG
POLES



NO UMBRELLAS



NO STANDING

TURNSTILE ENTRY INSTRUCTIONS

SEASON TICKET CARDS

You DO NOT need to insert the card



Hover your season
ticket card over
the middle section
of the reader
(orange area)

Walk through
turnstile when
the light is green

MATCHDAY PAPER TICKETS

You DO need to insert the ticket



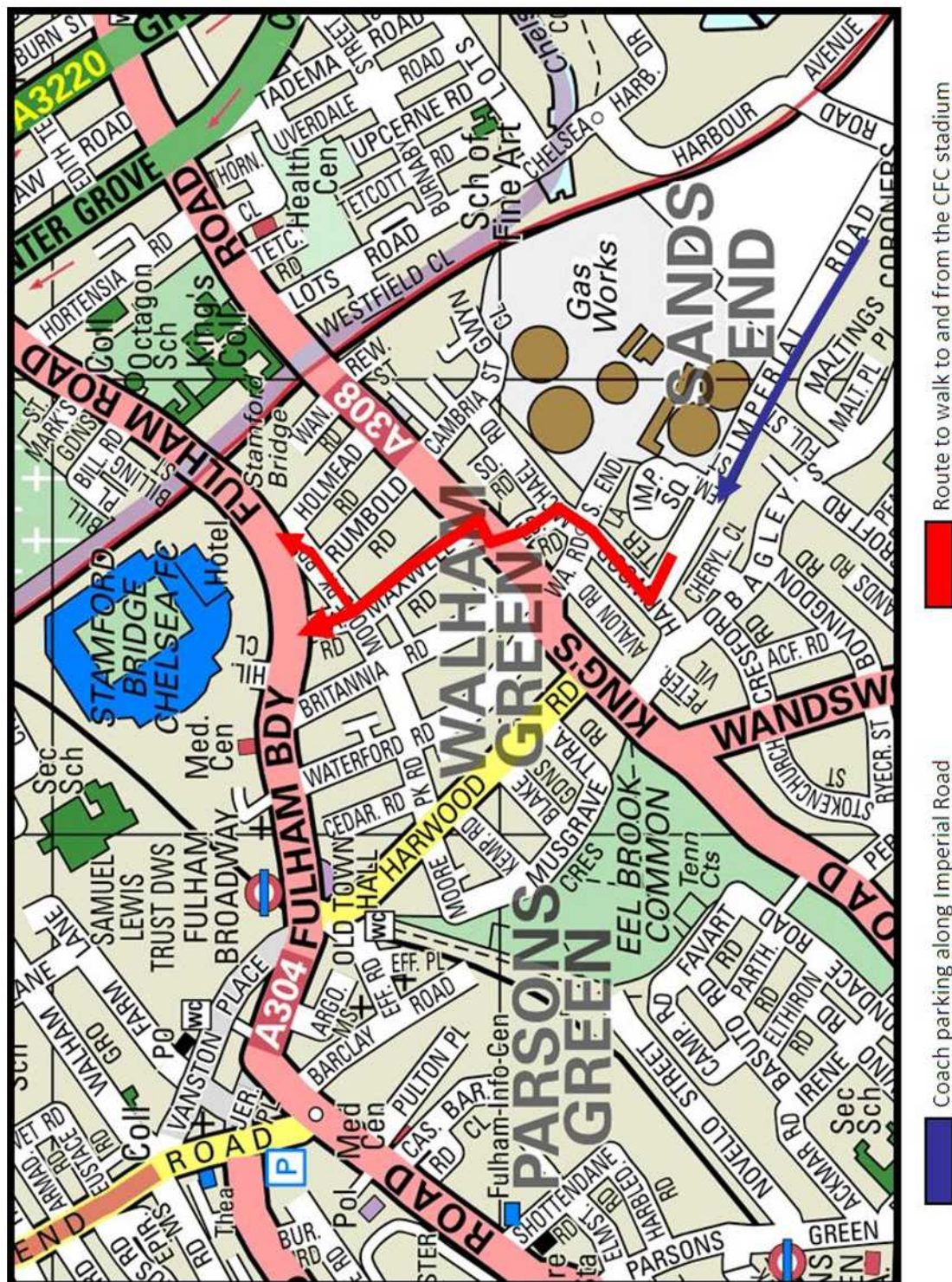
Insert barcode
end of the ticket
into the reader
(orange area)

Walk through
turnstile when
the light is green

DO NOT REMOVE
THE BARCODE
STUB AS THIS
WILL INVALIDATE
YOUR TICKET

Away Supporters Coach Park

Coach details must be reported to Chelsea FC on visitorcoachparking@chelseafc.com and a coach parking pass will be issued to place in the windscreen. The maximum number of visiting coaches that can be accommodated is 20. Subject to Police permission, it is possible to bring eight coaches, including the Away Team Coach, to outside the Stadium during the fixture, which will make the departure quicker for Visiting Supporters. Please see below a map of the local area showing the Away Supporters Coach Park and the suggested walking route to Stamford Bridge.





CHELSEA FOOTBALL CLUB