



EXTRACT FROM THE ARSENAL MEMBERSHIP SCHEME TERMS AND CONDITIONS
(2023-2024) RELATING TO THE FAMILY ENCLOSURE

Please note: The terms and conditions highlighted below are extracted from the Club's Membership Scheme Terms and Conditions (2023-2024). The purpose of this extract is to draw your attention to the particular terms applicable to the use of the Family Enclosure, but this extract in no way serves to replace the Membership Scheme Terms and Conditions (2023-2024). For more information, please see <https://www.arsenal.com/ticket-membership-terms>

10. Use of the Family Enclosure

Within the family enclosure section of Emirates Stadium (the “**Family Enclosure**”) the following additional regulations must be adhered to by you at all times, save where the Club specifies otherwise (acting in its absolute discretion):

- (A) The Family Enclosure is restricted to members who are Junior Gunners, Senior Citizen Members or Red Disability Access Members only.
- (B) Silver Members and Red Members who are adults are only permitted to be in the Family Enclosure if they are accompanying a Junior Gunner. A maximum of two adult Red or Silver Members are permitted to accompany each Junior Gunner.
- (C) Cannon Members or adult Members eligible for the “Young Adult” ticket discount are only permitted to purchase tickets in the Family Enclosure if they are accompanying a Junior Gunner at a ratio of two Cannon Members or eligible adult Members to one Junior Gunner.
- (D) For Silver Members and Red Members, tickets for the Family Enclosure may be purchased through the Website at www.eticketing.co.uk/arsenal or by calling +44 (0) 20 7619 5000 (subject to capacity restrictions, availability and the Club's purchasing timescales).
- (E) Junior Gunners may only purchase tickets in Emirates Stadium outside the Family Enclosure once the Family Enclosure is sold out. Subject to capacity restrictions, availability and purchasing timescales, such tickets may be purchased through the Website at www.arsenal.com/membership. Any such tickets purchased will be charged at full price and may only be used by Members with a concessionary priced Membership.

- (F) Senior Citizen Members may only purchase tickets in the Family Enclosure for themselves or within a group containing Silver and Red Members who are accompanying Junior Gunners in accordance with the restriction set out above.
- (G) You must show your digital Membership pass (or your physical Membership Card if you have been issued with one) to a Club member of staff/stewards upon request. Other photographic identification and evidence of your date of birth may also be requested and, if requested, must be shown to the Club member of staff or a steward.
- (H) Under normal circumstances no adult may use a concessionary priced ticket (other than legitimate use by Senior Citizen Members). If this is likely to happen, you must contact Fan Services (Tel: +44 (0) 207 619 5000) for advice on the correct procedure prior to the relevant match. Failure to contact the Club prior to the date of the fixture may result in the relevant Membership pass(es) and/or tickets being cancelled and/or you being ejected from Emirates Stadium. The Club regrets that it is unable to deal with any requests or enquiries of this nature on the day of a fixture.