

GROUND REGULATIONS FOR CONCERTS AT EMIRATES STADIUM

NOTICE

Entry to Emirates Stadium (the “**Ground**”) is expressly subject to acceptance by the visitor of these Ground Regulations. Entry to the Ground shall constitute acceptance.

1. The Club or any Club Group Company, or any police officer or authorised steward, reserve absolutely the right to refuse entry to (or eject from) the Ground any person:
 - (i) that fails (or in the Club's or any Club Group Company's reasonable opinion is likely to fail) to comply with these Ground Regulations; and/or
 - (ii) whose presence within the Ground is, or could (in the Club's or any Club Group Company's reasonable opinion), constitute a source of danger, nuisance or annoyance to any other person, notwithstanding that person's possession of a ticket to enter the Ground.
2. Permission to enter or to remain within the Ground (notwithstanding possession of any ticket) is at the absolute discretion of the Club, each other Club Group Company, any police officer, any authorised steward or officer of the Club.
3. The Club and each Club Group Company excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons and property in or around the Ground.
4. No guarantees can be given by the Club that an Event will take place at a particular time or on a particular date, or at all, and the Club reserves the right to reschedule or cancel the Event without notice and without any liability whatsoever, save as set out in Condition 5 below.
5. In the event of the postponement or abandonment of the Event, you should refer to the relevant ticketing terms and conditions implemented by the appropriate ticket sales agent and refunds (if any) will be made in accordance with those ticketing terms and conditions. Without prejudice to the foregoing, the Club will consider any requests for refunds in respect of Reserved Seated Tickets held by disabled attendees at the Event in its absolute discretion. The Club and each other Club Group Company will have no further liability whatsoever, including (but not limited to) liability for any indirect or consequential loss or damage, such as (but not limited to) loss of enjoyment or travel costs.
6. All persons seeking entrance to the Ground acknowledge and agree to the Club's and each other Club Group Company's right to search any person entering the Ground and to refuse entry to or eject from the Ground any person refusing to submit to such a search.
7. **The following articles must not be brought within the Ground: knives; fireworks; smoke canisters; air-horns; flares; weapons; hand tools; dangerous or hazardous items; laser devices; glass bottles; glass vessels; cans; poles; “selfie sticks”; buggies or prams; large bags or suitcases; musical instruments; large umbrellas; plastic bottles with a capacity greater than 500ml; flags or banners which are too large and/or bear material or slogans that are offensive, obscene, abusive or racist; illegal substances; drones; and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items may be refused entry to or ejected from the Ground.**
8. The following activities are strictly forbidden:
 - (i) any conduct, act or statement, whether express or implied, that is abusive, insulting, intimidating or offensive; or
 - (ii) any conduct, act or statement, whether express or implied, that is discriminatory by means of race, religion or belief, gender, sexual orientation, disability, colour or national or ethnic origin, or any other protected characteristic under the Equality Act 2010.

Any person found to have engaged in any of the activities described in this Condition 8 may be arrested, refused entry to and/or ejected from the Ground.

9. All persons entering the Ground must be in possession of a valid ticket for that particular Event and have it available for inspection at all times. Save for General Admission Tickets (for which seating is unreserved), persons entering the Ground may only occupy the seat allocated to them by that ticket (or such other alternative seat of equal value as the Club may allocate to them at the Club's reasonable discretion) and must not move from any one part of the Ground to another without the express permission of the duty safety officer at the Ground. Proof of age, where an age concession is claimed, and proof of identity, may be required and must be supplied on demand. In the case of standing areas on the pitch at the Ground, only persons with designated tickets for that area shall be permitted to occupy that area.
10. The minimum unaccompanied age for entry to the Ground for the Event is as follows:
 - (i) for Reserved Seated Tickets: 16 years of age (save that no children under 5 years of age shall be entitled to use and/or take the benefit of Reserved Seated Tickets); and
 - (ii) for General Admission Tickets: 14 years of age.
11. All persons under the age of 16 will be required to attend with, and (where applicable) sit adjacent to, an adult (aged 18 and over).
12. The obstruction of gangways, access ways, exits and entrances, stairways and like places is strictly forbidden. Nobody entering the Ground shall be permitted to climb any structures within the Ground.
13. **The Ground is a no smoking environment. Smoking (including the use of electronic cigarettes or vaporisers) is not permitted in any part of the Ground and will result in ejection from the Ground.**
14. Mobile telephones and other mobile devices are permitted within the Ground, provided that they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (b) no Material that is captured, logged, recorded, transmitted, played, issue, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites).
15. Admission to the Ground will be denied to persons:
 - (i) attempting to enter the Ground or being inside the Ground whilst drunk; or
 - (ii) in possession of any intoxicating liquor, controlled or illegal substances, or any article (or part of an article), such as a bottle, can or other portable container which is for holding any drink, which could cause damage or personal injury, when entering or trying to enter the Ground or in a public area of the Ground from which the event can be directly viewed.
16. Save as set out in Condition 14 above, you shall not capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Event or other persons present in the Ground and/or the Ground, nor may you bring into the Ground or use within the Ground (or provide to, facilitate or otherwise assist another person to use within the Ground) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material. Any person acting in breach of this provision may have such equipment or technology confiscated and/or will be required to deliver up any tapes, films, disks, memory cards, memory sticks or other recordings of the Material (and all copies thereof) in whatever form, to the Club.

17. Save where the Club expressly agrees otherwise in writing, no person shall offer or distribute (either free or for sale) within the Ground any consumer article or commercial product of any nature. For the avoidance of doubt this clause shall not prevent the lawful distribution of text publications in any format which do not infringe Condition 18 below where both the content and the publication are lawful in all respects and do not in the Club's reasonable opinion constitute a threat to public order.
18. By entering the Ground, all persons acknowledge and agree that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the Event or by the Club, any other Club Group Company or others (including commercial partners and accredited media organisations), in perpetuity, by way of any present or future media for marketing, editorial, training or promotional purposes or for any other purpose deemed reasonable by the Club. All persons further acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify them as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of these Ground Regulations or any other applicable ticketing terms and conditions. Information about the Club's use of your personal data will be brought to your attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the Ground).
19. All persons attending the Event acknowledges that the Event is a public event. The appearance and actions of the persons attending inside and in the perimeter of the Ground are public in nature and all persons attending agree that they shall have no expectation of privacy with regard to their actions or conduct at the Event.
20. Further to Condition 19, if such person is under 18 years of age, the parent, guardian or responsible adult who is accompanying them into the Ground shall be deemed to have provided consent on their behalf.
21. If any visitor is not 16 years old or over, his/her parent and/or guardian(s) are also responsible for his or her actions, conduct and compliance with these Ground Regulations and any applicable ticketing terms.
22. CCTV cameras are in use in and around the Ground. Body worn video cameras recording video and/or audio may also be used as appropriate to record images or audio which identifies you as an individual, for example to record prohibited behaviours as referenced in Condition 8. The Club or any other Club Group Company may itself use or pass to the Club or any other Club Group Company (as the case may be), the police or any football regulatory or professional body, any recordings for use in any proceedings.
23. At all times whilst present in or seeking entrance to the Ground, you must comply with any and all instructions and/or directions issued by the Club (including by any steward or officer of the Club or any other Club Group Company), any police officer or any officer of any other safety service ("Spectator Instructions"). Such Spectator Instructions shall be deemed to be incorporated into these Ground Regulations and include but are not limited to any COVID-19 or other health and safety-related guidelines and/or codes of conduct communicated by the Club from time to time. Failure to comply with any Spectator Instructions may lead to the refusal of entry to, or the immediate ejection from, the Ground.
24. Any person found damaging or defacing the property of the Club or any Club Group Company will be prosecuted.
25. No re-entry to the Ground is permitted unless permission is given by an officer or a steward of the Club.

26. **Refused entry to (or ejection from) the Ground may lead to further action by the Club or any other Club Group Company including, but not limited to, the withdrawal of any Club membership and/or season ticket (without reimbursement) and/or other benefits.**
27. The Club reserves the right to make changes to these Ground Regulations set out in its sole discretion. Any such changes will be notified to the public through the Club's website (www.arsenal.com) and/or put on display at the Ground.
28. In these Ground Regulations the following phrases shall have the following meanings:
- "Club"** means The Arsenal Football Club Plc;
- "Club Group Company"** means, in respect of the Club, its holding companies and subsidiaries of its holding companies, and "holding company" and "subsidiary" have the meanings given to them in section 1159 of the Companies Act 2006 and **"Club Group Companies"** shall be construed accordingly;
- "Event"** means any event open to the public, taking place at the Ground (excluding any Match);
- "General Admission Tickets"** means unreserved seating tickets for the Event in the lower-tier area and on the standing areas on the pitch at the Ground;
- "Reserved Seated Tickets"** means reserved seating tickets for the Event for the areas in the Ground which are not covered by General Admission Tickets;
- "Ground"** means the Emirates Stadium, London, N7 7AJ and all locations owned, occupied or utilised by the Club;
- "Match"** means any football match taking place at the Ground; and
- "Material"** means any audio, visual and/or audio-visual material and/or any information or data.