

## Travel Club Terms and Conditions 2011/2012

### 1. Benefits

Members of the Travel Club receive the following benefits:

- (A) the right to be a member of the Club's Away Ticket Scheme (separate terms and conditions apply - see [www.arsenal.com](http://www.arsenal.com) for details);
- (B) priority tickets to Away Matches subject to the away match criteria; and
- (C) a preferential price on Club organised travel to Away Matches (subject to availability).

### 2. Use of Membership Card

- 2.1 The Club is not responsible for any Membership Card which is forgotten, lost, stolen, defaced, damaged or destroyed. If the Membership Card is forgotten, lost, stolen, defaced, damaged or destroyed, a duplicate card may be issued to the original purchaser, at the Club's discretion, upon payment by the original purchaser to the Club of a fee. The Club reserves the right to withdraw this duplicate card facility without notice.
- 2.2 The Membership Card is issued for your sole use and you shall not sell, assign or transfer the Membership Card or the benefit of it to any other person without the prior written consent of the Club. The reference to selling the Membership Card includes offering to sell a Membership Card (including, without limitation, via any online auction website), exposing a Membership Card for sale, making a Membership Card available for sale by another and advertising that a Membership Card is available for purchase.
- 2.3 If a Membership Card is lost, you must immediately notify the Club of the same.

### 3. Travel booked through the Club using your Membership Card

- 3.1 A valid Membership Card must be shown, or valid membership details provided, when booking travel to Away Matches through the Club, to obtain the preferential price.
- 3.2 Unaccompanied minors under the age of 14 will not be able to travel with the Club. Children between the age of 14 and 17 will only be able to travel with the Club if their parent or legal guardian has given their prior written consent to the Club.
- 3.3 All travel booked with the Club is non-transferable and non-refundable.
- 3.4 The Club cannot be held responsible or liable for any delays to your travel arrangements, or for your travel costs if an Away Match is rescheduled.
- 3.5 When travelling with the Club you must:
  - (A) carry your Membership Card and travel tickets at all time;
  - (B) carry photographic ID (this will be checked at the point of boarding);
  - (C) not smoke;
  - (D) not carry alcohol (please be aware that this amounts to an offence under the Sporting Events (Control of Alcohol) Act 1985);
  - (E) not carry any object capable of being construed or used as an offensive weapon; and
  - (F) conduct yourself in a manner befitting a representative of the Club and not do anything or procure that anything be done which might bring the name or reputation of the Club into disrepute.

### 4. Termination of Membership

- 4.1 Your Membership of the Travel Club may be suspended, withdrawn and/or cancelled without the payment of any refund, in the event that you:
  - (A) breach any of these Terms and Conditions, or any other agreement you have with the Club;
  - (B) are charged, cautioned or found guilty of any football related offence anywhere in the world, is ejected and/or banned from the Emirates Stadium or any other sports stadium anywhere in the world or; or
  - (C) do anything that brings the name of the Club into disrepute.
- 4.2 In the event of any cancellation and withdrawal in accordance with this paragraph 4, no refund shall be payable to you in respect of any unexpired portion of the Membership. The Club further reserves its right to take any legal and/or disciplinary action against any persons as it sees fit in connection with such matters including a claim for an account of profits made from an unauthorised use of the Membership.
- 4.3 In the event that your Membership is withdrawn or cancelled, the Club reserves the right also to exclude you from any other membership scheme maintained or organised by the Club and/or to disqualify you from applying for any match ticket or season ticket at its discretion.
- 4.4 We reserve the right to terminate the Travel Club at any time. In such circumstances, no refund shall be payable to you in respect of any unexpired portion of the Membership.



## 5. Miscellaneous Provisions

- 5.1 The Club reserves the right to amend these Terms and Conditions at any time. Any changes to these Terms and Conditions will be notified to you via our website at [www.arsenal.com](http://www.arsenal.com) (which we recommend you check regularly.)
- 5.2 The invalidity or partial invalidity of any provision of these Terms and Conditions shall not prejudice or affect the remainder of these Terms and Conditions, which shall continue in full force and effect.
- 5.3 These Terms and Conditions, and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales.

## 6. Definitions

In the Terms and Conditions, the following words and phrases shall have the following meanings:

**"Away Match"** means a match played by the Club's first team at a ground other than the Emirates Stadium.

**"Membership Card"** means the electronic entry card or printed paper ticket (and/or any rights arising out of or in connection with the foregoing) for admission to an away match of the Club's first team.

**"Travel Club"** means the membership scheme run by the Club for access to tickets for the Club's away games.

**"Club"** means The Arsenal Football Club PLC.

**"Member"** means a member of the Club's Travel Club.

**"Membership Card"** means the membership card provided by the Club to members of the Travel Club.